



SERVICE & RATE GUIDE 2026

RUSSIA

GET STARTED

Connecting Your World

Dear Customer

Sustainability

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How to Ship with DHL Express

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Ready to ship?
Get a quote from
express.dhl.ru



HOW CAN WE HELP YOU TODAY?



How we connect your world



A warm welcome to our customers



Sustainable logistics for you



Our services at a glance



Delivering for life sciences, healthcare and new energy



Discover our optional services, surcharges and customs services



How do you ship with DHL Express?



What digital tools are available?



What will your shipment cost?



How can you contact us?



CONNECTING YOUR WORLD



3 million
customers

220+
countries and territories served

500+
airports served worldwide

295+
aircraft

2,500
flights per day



74kt
of Sustainable Aviation Fuel (SAF) utilized within our own fleet



127,000
Service Points



116,000
employees



34,900
vehicles

276 million
international Time Definite shipments per year



3,800
facilities



475
TAPA* certifications

By the year 2050, DHL Group aims to achieve net zero emissions logistics



DEAR CUSTOMER

Welcome to the 2026 edition of the DHL Express Service and Rate Guide. If you are reading this, it means that you are interested in express delivery from Russia to other countries and you want it done quickly, securely and reliably. You have come to the right place – we are here to help you!

The world is more interconnected and more complex than ever before. Across industries, businesses are navigating geopolitical volatility and a host of other challenges. At the same time, their customers demand more reliable services with greater transparency and predictability as trade continues to move goods across borders and into their hands. In this environment, logistics has become more than just moving products from point A to point B. It is a critical enabler of growth and trust for companies. We understand the pressures you face, and our mission is to be more than a service provider – we aim to be a partner that helps you thrive!

One of the most pressing challenges of our generation is climate change. Transportation and logistics play a role in global emissions, and we recognize our responsibility to act. That is why **Sustainability** has been a core element of our strategy. From investing in electric delivery vehicles and Sustainable Aviation Fuels, to seeking clean energy and energy-efficient systems in our facilities, we are committed to reducing our carbon footprint and enabling you to participate in it – please ask us about the [DHL Express GoGreen Services](#).

Of course, sustainability is only part of the story. We continue to focus on **Digitalization** across all areas of our service. Predictive analytics to anticipate disruptions, a constant vigil for cybersecurity, and critically, tools to navigate more complex Customs requirements – our innovations are designed to give you speed, reliability, and peace of mind.

People remain at the core of everything we do. Behind every shipment delivered is a team of 116,000 Certified International Specialist logistics professionals all around the world committed to serving you with dedication and the highest possible expertise.

In Russia, we continue to support Russian exporters and serve as their ambassador for the transformation of local businesses into global ones. The e-commerce segment is steadily growing globally, and the format of global trade is evolving. We offer Russian businesses not only the opportunity to enter other markets through our extensive global operational network but also to share in our expertise.

Looking ahead, we see opportunity! Global trade will continue, and your businesses can continue to grow through it. As your logistics partner, we are here to help you and all our 3 million customers unlock new markets and deliver to your customers with confidence – all while doing so in ways that protect the planet for future generations.

We are grateful for your trust and partnership. **Thank you** for allowing us to be part of your journey. How can we support your growth? Reach out to us on express.dhl.ru or by calling Customer Service on 8 (800) 7000-345.

Warm regards,

Dmitry Zharkov
Country Manager
DHL Express Russia



SUSTAINABILITY

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OUR SUSTAINABILITY JOURNEY

Emissions

- 2000s** First environmental report
- 2010s** Target 2050: net-zero emissions logistics
- 2020s** Sustainability roadmap
- 2030**
 - Reduce our greenhouse gas emissions to under 29 million metric tons, in line with Science Based Targets initiative (SBTi) criteria
 - SAF blending of 30% for all air transport
 - Electrify 66% of last-mile delivery vehicles
- 2050** Net-zero emissions

0%

CLEAN OPERATIONS FOR CLIMATE PROTECTION



Leader in sustainable aviation

DHL Express GoGreen Plus is a dedicated solution to help businesses reduce the carbon emissions on a book and claim basis from air transports through the use of Sustainable Aviation Fuel (SAF). This is currently supported by three of the industry's largest collaborations with BP, Neste and World Energy.



In contrast to 'offsetting' – where businesses 'neutralize' their emissions through environmental programs – GoGreen Plus is 'insetting'. Insetting's impact is greater because it directly reduces emissions within a company's value chain, resulting in significant reductions in scope 3 emissions. Here is how you can get on board:

- With the **GoGreen Plus Basic model**, a fixed CO2e reduction (insetting) will be achieved on all your air express shipments.
- In **MyDHL+**, you can opt for GoGreen Plus and choose which shipments to invest in with SAF.
- Alternatively, choose a **Customized Offer** for a bespoke insetting plan.

In addition to GoGreen Plus, other sustainability efforts include:



Green product portfolio

Our GoGreen Plus service allows customers shipping TDI to inset their CO2 air emissions by up to **90%**.



Green last-mile and line-haul

Electrify **66%** of last-mile delivery vehicles.



Carbon neutral buildings

Design **100%** of all new buildings to be carbon neutral.



GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- 'Safety First' culture
- Diverse and inclusive workplace



HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



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**Supporting Key
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**Optional
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**Customs
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Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

EXPORT SERVICES

DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee* and allows for pieces up to 70kg and shipments up to 300kg.

DHL Express 10:30, DHL Express 9:00

Our premium time-definite services offer a delivery before 10:30 or 9:00 on lanes that guarantee either a next or second business day delivery. DHL early delivery services are offered to the majority of business centers. Both feature a money-back guarantee* and are suitable for pieces up to 25kg and shipments up to 250kg.

Express Envelope

Our Express Envelope service provides door-to-door international delivery of lightweight document shipments by the end of the next possible business day.

- Up to 300g
- Global coverage
- Document shipments only
- Packaging envelope included
- GoGreen Plus carbon-reduced shipping

Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 10:30 DHL Express 9:00
Service description	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 10:30 or 9:00 on the next possible business day
Money-back guarantee	No	Yes*	Yes*
Countries and territories covered	More than 220	More than 90	More than 30
Delivery attempts	2	2	2
Maximum piece weight (not on pallet)	70kg	70kg	25kg
Maximum pieces per shipment	–	10	10
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	120 x 80 x 80cm	100 x 80 x 80cm
Maximum shipment weight	3,000kg	300kg	250kg
Maximum pallet weight	1,000kg	Pallets not accepted	Pallets not accepted
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted

Status: as of October 2025.

*Additional terms and conditions apply – see [express.dhl.ru](https://www.dhl.com/express) for details.

**A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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DELIVERING EXCELLENCE IN LIFE SCIENCES AND HEALTHCARE



Today's life sciences and healthcare (LSH) supply chains must adapt to deliver next-level healthcare from expanded cold chain capabilities catering for temperatures down to -196°C, to completely new supply chain archetypes and sustainable solutions.

We are the largest global life sciences and healthcare logistics network with more than 30 years of experience. We ensure timely and condition-specific healthcare deliveries worldwide, leveraging local expertise for precise, reliable and seamless service. We provide standardized solutions for efficiency at scale and customized end-to-end logistics to navigate complex supply chains, offering agile and flexible access to healthcare.

We see it as our responsibility to take on challenges that will transform life sciences and healthcare logistics.



CORE SUBSECTORS

- Pharmaceuticals
- Specialty pharma
- Medical devices
- Clinical trials
- Consumer healthcare
- Aid and relief
- Animal health



POWERING THE NEW ENERGY TRANSITION

Innovations in energy are reshaping industries and supply chains today. DHL provides integrated energy logistics services designed around the needs of energy sector customers, giving them a competitive advantage and supporting their growth. We partner with our customers throughout their entire project and operations lifecycles and across their supply chains.

For our renewable energy customers in wind and solar, we apply end-to-end industry-leading best practices and sustainable solutions, supporting the increasingly decentralized and complex power generation sector.

Together, we are accelerating decarbonization and building resilience for a sustainable future.



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OPTIONAL SERVICES

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DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to emission-reduced shipping.

Saturday Pickup

In countries where Saturday is not a normal working day, DHL can arrange an ad-hoc pickup of smaller shipments up to 25kg. The service is available at selected postal locations only.

Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

Dedicated Pickup

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside normal business hours, we can arrange this for you.

Dedicated Delivery

On customer request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier.

GoGreen Plus – Carbon Reduced

When selected, DHL will reduce (inset) CO2 emissions from air transport through the purchase of Sustainable Aviation Fuel (SAF). SAF can reduce lifecycle carbon emissions by up to 80% compared to traditional jet fuel. GoGreen Plus – Carbon Reduced service supports Scope 3 emission reductions in alignment with the Science Based Target initiative. The process is audited annually by SGS (Société Générale de Surveillance) to ensure compliance with regulations and standards. Alternative reduction levels and CO2 emission reports are available on contractual basis only.

DUTY BILLING SERVICES

Duty Tax Paid

DHL can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever duties, taxes or other regulatory fees occur, and shipper has requested that those are to be billed outside of the destination country.

Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss. The service is subject to specific limitations and exclusions as described in our [Terms and Conditions](#).

Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend coverage and compensation beyond the DHL standard liability described in our [Terms and Conditions](#). In the event of full or partial loss to a document shipment, a fixed compensation will be paid regardless of the replacement cost of the document.

Shipment Preparation

This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labeling and packaging, then sends the shipments to the designated addresses.



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Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

Verbal Notification

Customer Service will contact you by phone and provide verbal updates on agreed key transport events or incidents with a potential impact on transit time.

Packaging Supplies

Charges apply for all DHL standard packaging items including polybags provided in bulks or stacks.



Neutral Delivery

This service allows for the delivery of any shipment, without its value being shared or exposed to the receiver. DHL will ensure any paperwork exposing the value of the goods is removed from the shipment prior to delivery.

Hold for Collection

On shipper request, a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver's address. The service is booked through Customer Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee cell phone number is mandatory.

Verified Delivery

On shipper request, DHL will verify the delivery of a shipment to the authorized receiver, through a unique authentication, in form of a QR code. Contractual agreement required.

Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

Adult Signature

Delivery of a shipment to an adult. DHL will obtain a delivery signature from an adult at the stipulated delivery address.

No Signature Required

On request, DHL is authorized to leave the shipment in a designated place without proof of delivery signature.

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SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pallets below 25kg.

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg.

Oversize Piece

This fixed surcharge applies to every piece, including a pallet, if its longest side exceeds 100cm or its second-longest side exceeds 80cm. Does not apply to pieces already subject to Overweight Piece surcharge.

Non-Conveyable Piece

This surcharge applies to any shipment piece that meets one or more of the following criteria:

- Has an actual weight between 25kg and 70kg
- Is not fully enclosed in an outer shipping container
- Is packaged in materials other than corrugated cardboard, such as metal, wood, leather, hard or soft plastic, or expanded polystyrene foam
- Is wrapped in shrink wrap or stretch wrap
- Has a round or cylindrical shape, such as buckets, cans, drums, tires, or barrels
- Includes wheels, handles, or straps
- Has the potential to become entangled with or cause damage to other packages or the handling systems

Does not apply to pieces already subject to the Overweight or Oversize Piece Surcharge.

Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

Fuel Surcharge

The jet fuel surcharge will be based on the daily average spot prices for U.S. Gulf Coast (USGC) kerosene-type jet fuel, as reported by the U.S. Department of Energy between third week release of prior month to third week release of actual month.



The diesel fuel surcharge will be based on the daily average spot prices for U.S. Gulf Coast (USGC) Ultra-Low-Sulfur No. 2 Diesel Fuel, as reported by the U.S. Department of Energy between third week release of prior month to third week release of actual month.

For example, the daily average price for fuel from 18th April to 15th May is used to determine the applicable surcharge in June.

The fuel surcharge applies to the transportation charges and to the services and surcharges (where applicable), as set out here: express.dhl.ru.

DHL reserves the right to change the fuel surcharge index and table with or without notice. Both the amount and duration of the surcharge will be determined at DHL's sole discretion.

Demand Surcharge

One or more Demand Surcharges will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at express.dhl.ru and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified criteria. Demand Surcharges apply in addition to the rates and any other applicable charges.

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Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments. The charge will be applied pro rata based on the chargeable weight (invoiced weight) of a shipment.

Dry Ice UN1845

A surcharge is applied when the transportation of shipments involves handling Dry Ice UN1845 as a freezing agent for non-dangerous goods such as diagnostic specimens. Contractual agreement required.

Biological Substance UN3373

Shipments containing Biological Substances Category B (UN3373) or genetically modified organisms as per UN3245 are only accepted in combination with DHL Medical Express. Contractual agreement required.

Lithium Batteries Section II

Shipping Lithium Batteries *with* equipment

A service charge will be assessed on Lithium-Ion and Lithium-Metal batteries **with** equipment. Packaging must be compliant with the appropriate IATA Packing Instruction (PI): 966 for Lithium-Ion and 969 for Lithium-Metal, Section II respectively. Accepted from approved shippers only.

Shipping Lithium Batteries *in* equipment

Shipments containing Lithium-Ion or Lithium-Metal batteries **in** equipment are accepted only in compliance with the appropriate IATA Packing Instruction (PI): 967 for Lithium-Ion and 970 for Lithium-Metal, Section II respectively.

DHL **will not accept** any shipment that is known or suspected to contain defective or damaged batteries.

Address Correction

A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.

Data Entry

A surcharge applies if the shipping label is not correctly completed or has not been produced electronically according to DHL standards and therefore requires manual data entry by DHL.

Security Charges

Additional surcharges may apply when shipping to or importing from a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping to or importing from a destination country that is subject to trade restrictions imposed by the UN Security Council or by national legislation such as the European Union or the US Office of Foreign Assets Control (OFAC) (**Restricted Destination**).

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Navigating the customs landscape is made easier by DHL's extensive knowledge and experience of both standard and non-routine customs-clearance processes.

Non-Routine Entry

Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker.

Clearance Processing

Applies where additional cost is incurred for importing shipments in alignment with government agency requirements.

Permits and Licenses

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser devices, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses.

Customs Physical Intervention

The arrangement of a non-routine physical Customs inspection of a shipment involving either a full or partial unload. To include the marking or mutilation of samples.

Bonded Storage

Storage charges apply when the shipment cannot be released by customs. Charges take effect three working days after the freight arrival date. The charge applies to the duty and taxes payer.

Multiline Entry

Charges apply when more than one line is recorded on the customs clearance, for example with different commodities or different countries of manufacture.

Post Clearance Modification

If requested by customs authorities or the importer/exporter, DHL may add or modify data declared to customs authorities for clearance purposes. This includes data such as declared values and classification of the goods and importer details, based on documentary evidence gathered from or confirmed by the importer or exporter.



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Preferential Origin

On shipper request, the preparation or provision of a Certificate of Origin/Proof of Preference or other similar forms by DHL to certify the goods in a particular export shipment have been produced, manufactured or processed in a particular country allowing preferential rates of duty to be claimed at destination and/or compliance with trade barriers. Common examples are EUR1 and ATR.

Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Where automated export systems are available to the public, shippers may avoid the charge by submitting the export declaration online.



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PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



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PREPARING YOUR SHIPMENT INVOICE

Below is an **example** of an invoice template with **key data elements** required for a successful customs clearance, which you may leverage if you provide your own Commercial/Proforma Invoice (using your own letterhead).

Additional information may be required depending on regulatory requirements, so please research the key export requirements of the origin country, import requirements of the destination country, and/or request regulatory advisory from Tax/Legal advisors.

In addition to providing the **invoice electronic soft copy** (e.g. PDF file), you must also provide the **complete and accurate electronic invoice data** to DHL. This avoids manual data entry (from the PDF file to Customs Systems), resulting in an efficient and high-quality Customs Clearance process for your shipments.

COMMERCIAL INVOICE								
SENDER				GENERAL INFORMATION				
Company Name: Contact Name: Building Name: Street Name & Number: Postcode: City/Country: Business/Private: Phone: Email: Tax ID/VAT Number: EORI Number:				Date: Waybill Number: Invoice Number: Shipment Reference Number: Receiver Reference Number:				
RECEIVER				BILLED TO/IMPORTER OF RECORD (IOR) (if different from Receiver)				
Company Name: Contact Name: Building Name: Street Name & Number: Postcode: City/Country: Business/Private: Phone: Email: Tax ID/VAT Number: EORI Number:				Company Name: Contact Name: Building Name: Street Name & Number: Postcode: City/Country: Business/Private: Phone: Email: Tax ID/VAT Number: EORI Number:				
OTHER REMARKS								
Please add any additional critical information or specific country clearance requirements that might be relevant e.g. bank details, special formalities etc.								
Line Number	Full Description of Goods	Commodity Code <small>(Full Import HS Code Preferred)</small>	Country of Origin	Qty	Unit Value & Currency	Sub-Total Value & Currency	Net Weight	Gross Weight
1								
2								
3								
						Total Goods Value & Currency	Total Net Weight	Total Gross Weight
Number of Invoice Line Items: Total Units: Number of Pieces:				Insurance Cost: Freight Cost: Other Costs: VALUE (for Customs Purposes): Import Customs Duties – pre calculated Import Taxes (VAT/GST) – pre calculated TOTAL (with Import Customs Duties/Taxes):				
Reason for Export: Type of Export: INCOTERM: INCOTERM Place:				Terms of Payment: Payer of GST/VAT: Duty/Tax Billing Svc:				
Carrier: Ultimate Consignee:								
Export License Number: Import License Number:								
I/we certify the information on this invoice is true and correct and that the contents of this shipment are as stated above.								
Name: _____			Title: _____			Email: _____		
Date: _____			Signature: _____					

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PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrink wrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes

- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Polybags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information please refer to the Packing Guide available on express.dhl.ru.

Prohibited and Restricted Commodities

Before you ship with DHL Express, visit express.dhl.ru to check whether any of your items are prohibited or restricted.

PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either directly or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to express.dhl.ru.



DIGITALIZATION

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Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DHL Group's strategy. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

MYDHL+



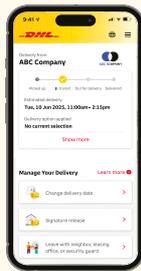
MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.

DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.

ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.



Change delivery date



Leave in safe place



Deliver to alternative address



Collect from Service Point or locker



Vacation hold



Leave with neighbor, concierge or guard

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



ZONES AND RATES

Calculate the Price
of Your Shipment

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CALCULATE THE PRICE OF YOUR SHIPMENT



Determine which zone your destination is in and whether yours is a document or non-document shipment.



How quickly do you want your shipment to arrive?



Based on weight, zone and speed, confirm your base price.



Add any optional services and check if any surcharges apply.

Base price + Optional services + Surcharges = **Total price**



OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
Saturday Pickup	Per shipment	2,880 RUB
Saturday Delivery	Per shipment	3,840 RUB
Dedicated Pickup	Per shipment	50 RUB per kg with minimum 2,880 RUB
Dedicated Delivery	Per shipment	50 RUB per kg with minimum 4,050 RUB
GoGreen Plus – Carbon Reduced	Per shipment	Minimum 19 RUB per kg
Shipment Insurance	By shipment value	1,050 RUB or 1% of insured shipment value if higher
Extended Liability	Per shipment	480 RUB
Shipment Preparation	Per shipment	800 RUB
Duty Billing Services		
	Duty Tax Paid % of fiscal charges	2% of fiscal charges with minimum 1,600 RUB
Change of Billing	Per shipment	1,900 RUB
Verbal Notification	Per shipment	480 RUB
Packaging Supplies		
	DHL Express Polybag	Per stack
		2,000 RUB per stack (100 polybags)
	Bulk Packaging	Per stack
		Variable
Neutral Delivery	Per shipment	500 RUB
Hold for Collection	No charge	No charge
Verified Delivery	Per shipment	500 RUB
Residential Address	Per shipment	500 RUB
Direct Signature	Per shipment	500 RUB
Adult Signature	Per shipment	500 RUB
No Signature Required	No charge	No charge

All rates are stated in RUB exclusive of VAT and Fuel Surcharge where applicable.
For a full list of optional services, please visit express.dhl.ru.

Calculate the Price
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SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Additional Handling		
Non-Stackable Pallet	Per pallet	27,600 RUB
Overweight Piece	Per piece	9,200 RUB
Oversize Piece	Per piece	1,900 RUB
Non-Conveyable Piece	Per piece	1,900 RUB
Remote Area Delivery	Per shipment	50 RUB per kg with minimum 2,210 RUB
Remote Area Pickup	Per shipment	50 RUB per kg with minimum 2,210 RUB
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details here
Demand Surcharge	Variable by lane and weight	Variable by lane and weight
Emergency Situation	Variable by lane and weight	Variable by lane and weight
Dangerous Goods		
Dry Ice UN1845	Per shipment	10,300 RUB
Biological Substance UN3373	No charge	No charge
Lithium Batteries with equipment		
Lithium Ion PI966, Section II	Per shipment	2,000 RUB
Lithium Metal PI969, Section II	Per shipment	2,000 RUB
Lithium Batteries in equipment		
	No charge	No charge
Address Correction	Per shipment	1,100 RUB
Data Entry	Per shipment	960 RUB
Security Charges		
Elevated Risk	Per shipment	2,880 RUB
Restricted Destination	Per shipment	2,880 RUB

ZONES AND RATES

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CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Charge
Non-Routine Entry	Per shipment	Minimum 11,300 RUB
Clearance Processing	Per shipment	4,850 RUB
Permits and Licenses	Per shipment	4,320 RUB plus cost of certificate
Customs Physical Intervention	Per shipment	1,920 RUB
Bonded Storage	Per shipment, per day after three working days	720 RUB per shipment and 13 RUB per kg (both per day after three working days)
Multiline Entry	Rate per line, after one line	2,100 RUB
Post Clearance Modification	Per shipment	7,360 RUB
Preferential Origin	Per shipment	960 RUB
Export Declaration	Per shipment	Minimum 4,850 RUB

All rates are stated in RUB exclusive of VAT.



All rates are stated in RUB exclusive of VAT and Fuel Surcharge where applicable.
For a full list of customs services, please visit express.dhl.ru.

ZONES AND RATES

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SERVICE CAPABILITY AND RATING ZONES

RATING ZONES FOR INTERNATIONAL DELIVERY

Russia rate zone	International rate zone							
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
European Russia (Central, Northwestern, Volga ¹ , Southern, North Caucasian Federal Districts): zones 1–12	1	2	3	4	5	6	7	8
Urals and Siberia (Urals and Siberian Federal Districts, Perm Krai): zones 13–17	1	3	3	4	5	4	7	8
Russian Far East (Far Eastern Federal District): zones 18–19	2	4	6	7	5	3	4	8

¹ Except Perm Krai

RATING ZONES*

- Moscow, Moscow Region
- Central Federal District (except Moscow and Moscow Region), Vologda Region
- Saint Petersburg
- Kirov, Nizhniy Novgorod, Penza Regions, Republic of Mari El, Republic of Mordovia, Republic of Tatarstan, Udmurtian Republic and Chuvash Republic
- Novgorod, Pskov, Leningrad** Regions, Republic of Karelia,
- Kaliningrad Region***
- Samara Region
- Krasnodar Territory**, Rostov Region, Republic of Adygeya, Republic of Kalmykia
- Saratov, Ulyanovsk, Volgograd Regions
- Arkhangelsk and Murmansk Regions, Komi Republic
- Astrakhan Region, North Caucasian Federal District
- Orenburg Region, Republic of Bashkortostan**
- Perm Territory**, Sverdlovsk, Chelyabinsk** and Tyumen Regions
- Yamal-Nenets Autonomous Area, Khanty-Mansi Autonomous Area and Kurgan Region
- Novosibirsk, Omsk, Tomsk** Regions, Altai Territory, Republic of Altai
- Krasnoyarsk Territory**, Republic of Tuva, Republic of Khakassia, Kemerovo Region
- Irkutsk Region, Trans-Baikal Territory, Republic of Buryatia
- Khabarovsk Territory, Jewish Autonomous Region, Primorsky Region
- Amur Region

* Service capability may change during the year. For more information please contact DHL on 8 (800) 7000-345.

** The majority of locations in the regions shown belong to the stated rating zone.

*** Temporarily not serviced.



ZONES AND RATES

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➔ SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 10:30	DHL Express 9:00
Albania	4	✓			
Algeria	7	✓			
American Samoa	8	✓			
Andorra	4	✓			
Angola	8	✓	✓		
Anguilla	8	✓			
Antigua	8	✓			
Argentina	8	✓	✓		
Armenia	2	✓			
Aruba	8	✓			
Australia	8	✓	✓	✓	✓
Austria	3	✓	✓	✓	✓
Azerbaijan	2	✓			
Bahamas	8	✓			
Bahrain	7	✓	✓	✓	
Bangladesh	7	✓			
Barbados	8	✓			
Belarus	1	✓			
Belgium	3	✓	✓	✓	✓
Belize	8	✓			
Benin	8	✓			
Bermuda	8	✓			
Bhutan	7	✓			
Bolivia	8	✓			
Bonaire	8	✓			
Bosnia and Herzegovina	4	✓			
Botswana	8	✓	✓		
Brazil	8	✓	✓		
Brunei	7	✓			
Bulgaria	4	✓	✓	✓	
Burkina Faso	8	✓	✓		
Burundi	8	✓			
Cambodia	7	✓	✓		
Cameroon	8	✓	✓		
Canada	5	✓	✓		
Canary Islands, The	4	✓			
Cape Verde	8	✓			
Cayman Islands	8	✓			
Central African Republic	8	✓			
Chad	8	✓			
Chile	8	✓	✓		
China, People's Republic	6	✓	✓	✓	
Colombia	8	✓	✓		
Comoros	8	✓			
Congo	8	✓			
Congo, Democratic Rep. of	8	✓	✓		
Cook Islands	8	✓			
Costa Rica	8	✓	✓		
Cote d'Ivoire	8	✓	✓		
Croatia	4	✓			
Cuba	8	✓			
Curacao	8	✓			
Cyprus	4	✓	✓		
Czech Republic, The	3	✓	✓	✓	✓
Denmark	4	✓	✓	✓	✓
Djibouti	8	✓			
Dominica	8	✓			
Dominican Republic	8	✓			
Ecuador	8	✓			

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 10:30	DHL Express 9:00
Egypt	7	✓	✓	✓	✓
El Salvador	8	✓	✓		
Eritrea	8	✓			
Estonia	3	✓	✓		
Eswatini	8	✓			
Ethiopia	8	✓			
Falkland Islands	8	✓			
Faroe Islands	8	✓			
Fiji	8	✓			
Finland	3	✓	✓		
France	3	✓	✓	✓	
French Guiana	8	✓			
Gabon	8	✓	✓		
Gambia	8	✓			
Georgia	2	✓			
Germany	3	✓	✓	✓	✓
Ghana	8	✓	✓		
Gibraltar	4	✓			
Greece	4	✓	✓		
Greenland	8	✓			
Grenada	8	✓			
Guadeloupe	8	✓			
Guam	8	✓			
Guatemala	8	✓	✓		
Guernsey	4	✓	✓		✓
Guinea Republic	8	✓	✓		
Guinea-Bissau	8	✓			
Guinea-Equatorial	8	✓			
Guyana (British)	8	✓			
Haiti	8	✓			
Honduras	8	✓	✓		
Hong Kong SAR China	6	✓	✓		✓
Hungary	3	✓	✓	✓	
Iceland	8	✓	✓		
India	6	✓	✓		
Indonesia	7	✓			
Iran, Islamic Rep. of	8	✓			
Iraq	7	✓			
Ireland, Rep. of	3	✓	✓	✓	✓
Israel	6	✓	✓		
Italy	3	✓	✓	✓	✓
Jamaica	8	✓			
Japan	6	✓	✓		
Jersey	4	✓			
Jordan	7	✓	✓		✓
Kazakhstan	1	✓	✓	✓	✓
Kenya	8	✓	✓		
Kiribati	8	✓			
Korea, D.P.R. of (North)	7	✓			
Korea, Rep. of (South)	6	✓	✓		
Kosovo	4	✓			
Kuwait	7	✓	✓	✓	✓
Kyrgyzstan	1	✓			
Lao P.D.R.	7	✓			
Latvia	3	✓	✓		
Lebanon	7	✓	✓	✓	✓
Lesotho	8	✓	✓		
Liberia	8	✓			
Libya	7	✓			

For transit times and the availability of DHL Express 12:00, DHL Express 10:30 and DHL Express 9:30 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

Continues overleaf

ZONES AND RATES

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- Sustainability
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- How to Ship with DHL Express
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➔ SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 10:30	DHL Express 9:00
Liechtenstein	3	✓			
Lithuania	3	✓	✓	✓	
Luxembourg	3	✓	✓	✓	✓
Macau SAR China	7	✓	✓		
Madagascar	8	✓	✓		
Malawi	8	✓			
Malaysia	7	✓	✓		✓
Maldives	8	✓			
Mali	8	✓			
Malta	4	✓			
Marshall Islands	8	✓			
Martinique	8	✓			
Mauritania	8	✓			
Mauritius	8	✓	✓		
Mayotte	8	✓			
Mexico	8	✓	✓		
Micronesia, Fed. States of	8	✓			
Moldova, Rep. of	2	✓			
Monaco	3	✓			
Mongolia	7	✓			
Montenegro, Rep. of	4	✓	✓		
Montserrat	8	✓			
Morocco	7	✓	✓		
Mozambique	8	✓	✓		
Myanmar	7	✓			
Namibia	8	✓	✓		
Nauru, Rep. of	8	✓			
Nepal	7	✓			
Netherlands, The	3	✓	✓	✓	✓
Nevis	8	✓			
New Caledonia	8	✓			
New Zealand	8	✓	✓		✓
Nicaragua	8	✓	✓		
Niger	8	✓			
Nigeria	8	✓	✓		
Niue	8	✓			
North Macedonia	4	✓			
Northern Mariana Islands	8	✓			
Norway	4	✓	✓		
Oman	7	✓	✓	✓	
Pakistan	7	✓	✓		
Palau	8	✓			
Panama	8	✓	✓		
Papua New Guinea	8	✓			
Paraguay	8	✓	✓		
Peru	8	✓	✓		
Philippines, The	7	✓	✓		✓
Poland	3	✓	✓	✓	✓
Portugal	4	✓	✓	✓	
Puerto Rico	8	✓			
Qatar	7	✓	✓		✓
Reunion, Island of	8	✓			
Romania	4	✓	✓		
Russian Federation, The	-	✓			
Rwanda	8	✓			
Samoa	8	✓			
San Marino	3	✓			
Sao Tome & Principe	8	✓			

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 10:30	DHL Express 9:00
Saudi Arabia	7	✓	✓		✓
Senegal	8	✓			
Serbia, Rep. of	4	✓			
Seychelles	8	✓			
Sierra Leone	8	✓			
Singapore	7	✓	✓	✓	✓
Slovakia	4	✓	✓	✓	✓
Slovenia	4	✓	✓	✓	
Solomon Islands	8	✓			
Somalia Hargeisa	8	✓			
Somalia Mogadishu	8	✓			
South Africa	8	✓	✓		✓
South Sudan	8	✓			
Spain	3	✓	✓	✓	✓
Sri Lanka	7	✓			
St. Barthelemy	8	✓			
St. Eustatius	8	✓			
St. Helena	8	✓			
St. Kitts	8	✓			
St. Lucia	8	✓			
St. Maarten	8	✓			
St. Vincent	8	✓			
Sudan	8	✓			
Suriname	8	✓			
Sweden	3	✓	✓	✓	✓
Switzerland	3	✓	✓	✓	✓
Syria	7	✓			
Tahiti	8	✓			
Taiwan, China	6	✓	✓		✓
Tajikistan	2	✓			
Tanzania	8	✓			
Thailand	7	✓	✓		✓
Timor-Leste	8	✓			
Togo	8	✓			
Tonga	8	✓			
Trinidad and Tobago	8	✓			
Tunisia	7	✓			
Türkiye	3	✓	✓		
Turkmenistan	2	✓			
Turks and Caicos Islands	8	✓			
Tuvalu	8	✓			
Uganda	8	✓	✓		
Ukraine	1	✓			
United Arab Emirates	7	✓	✓	✓	
United Kingdom	3	✓	✓	✓	✓
United States of America	5	✓	✓	✓	
Uruguay	8	✓			
Uzbekistan	2	✓			
Vanuatu	8	✓			
Vatican City	3	✓			
Venezuela	8	✓			
Vietnam	7	✓	✓		
Virgin Islands (British)	8	✓			
Virgin Islands (US)	8	✓			
Yemen, Rep. of	7	✓			
Zambia	8	✓	✓		
Zimbabwe	8	✓			

For transit times and the availability of DHL Express 12:00, DHL Express 10:30 and DHL Express 9:30 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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Export rates by zone and product

DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Envelopes up to 0.3kg								
0.3	11,940	15,150	16,960	18,360	19,860	23,130	28,930	33,320
Documents only up to 2kg								
0.5	13,100	16,230	18,040	19,810	22,090	24,640	30,190	35,320
1	16,840	20,500	23,030	25,060	27,620	30,420	36,200	42,100
1.5	19,380	23,660	26,830	29,170	32,270	35,680	41,890	48,220
2	21,920	26,820	30,630	33,280	36,920	40,940	47,580	54,340
Documents from 2.5kg and non-documents from 0.5kg								
0.5	14,710	17,540	19,950	21,680	23,940	27,100	32,550	38,080
1	19,040	22,260	25,250	27,370	30,050	33,550	39,440	45,630
1.5	21,380	25,170	28,810	31,230	34,400	38,510	45,170	51,960
2	23,720	28,080	32,370	35,090	38,750	43,470	50,900	58,290
2.5	25,840	30,890	35,860	39,030	43,200	48,260	56,740	65,020
3	27,860	33,680	39,350	42,890	47,520	52,980	62,360	71,580
3.5	29,880	36,470	42,840	46,750	51,840	57,700	67,980	78,140
4	31,900	39,260	46,330	50,610	56,160	62,420	73,600	84,700
4.5	33,920	42,050	49,820	54,470	60,480	67,140	79,220	91,260
5	35,940	44,840	53,310	58,330	64,800	71,860	84,840	97,820
5.5	37,950	47,350	56,340	61,620	68,380	76,030	89,980	104,150
6	39,960	49,860	59,370	64,910	71,960	80,200	95,120	110,480
6.5	41,970	52,370	62,400	68,200	75,540	84,370	100,260	116,810
7	43,980	54,880	65,430	71,490	79,120	88,540	105,400	123,140
7.5	45,990	57,390	68,460	74,780	82,700	92,710	110,540	129,470
8	48,000	59,900	71,490	78,070	86,280	96,880	115,680	135,800
8.5	50,010	62,410	74,520	81,360	89,860	101,050	120,820	142,130
9	52,020	64,920	77,550	84,650	93,440	105,220	125,960	148,460
9.5	54,030	67,430	80,580	87,940	97,020	109,390	131,100	154,790
10	56,040	69,940	83,610	91,230	100,600	113,560	136,240	161,120
11	59,380	73,800	88,290	96,410	106,140	119,440	143,740	170,600
12	62,720	77,660	92,970	101,590	111,680	125,320	151,240	180,080
13	66,060	81,520	97,650	106,770	117,220	131,200	158,740	189,560
14	69,400	85,380	102,330	111,950	122,760	137,080	166,240	199,040
15	72,740	89,240	107,010	117,130	128,300	142,960	173,740	208,520
16	76,080	93,100	111,690	122,310	133,840	148,840	181,240	218,000
17	79,420	96,960	116,370	127,490	139,380	154,720	188,740	227,480
18	82,760	100,820	121,050	132,670	144,920	160,600	196,240	236,960

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Export rates by zone and product

➔ DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
19	86,100	104,680	125,730	137,850	150,460	166,480	203,740	246,440
20	89,440	108,540	130,410	143,030	156,000	172,360	211,240	255,920
21	92,680	112,180	134,450	147,510	161,040	177,920	217,980	263,860
22	95,920	115,820	138,490	151,990	166,080	183,480	224,720	271,800
23	99,160	119,460	142,530	156,470	171,120	189,040	231,460	279,740
24	102,400	123,100	146,570	160,950	176,160	194,600	238,200	287,680
25	105,640	126,740	150,610	165,430	181,200	200,160	244,940	295,620
26	108,880	130,380	154,650	169,910	186,240	205,720	251,680	303,560
27	112,120	134,020	158,690	174,390	191,280	211,280	258,420	311,500
28	115,360	137,660	162,730	178,870	196,320	216,840	265,160	319,440
29	118,600	141,300	166,770	183,350	201,360	222,400	271,900	327,380
30	121,840	144,940	170,810	187,830	206,400	227,960	278,640	335,320
40	143,740	171,740	203,110	224,030	247,200	273,760	336,340	407,620
50	165,640	198,540	235,410	260,230	288,000	319,560	394,040	479,920
60	187,540	225,340	267,710	296,430	328,800	365,360	451,740	552,220
70	209,440	252,140	300,010	332,630	369,600	411,160	509,440	624,520
For each additional 0.5kg								
Above 10	1,670	1,930	2,340	2,590	2,770	2,940	3,750	4,740
Above 20	1,620	1,820	2,020	2,240	2,520	2,780	3,370	3,970
For each additional 1kg								
30.1 - 70.0	2,190	2,680	3,230	3,620	4,080	4,580	5,770	7,230
70.1 - 300.0	3,140	3,710	4,430	4,940	5,490	6,220	7,750	8,540
300.1 - 3,000*	3,480	4,100	4,920	5,480	6,060	6,850	8,530	9,600

DHL Express 12:00 – Guaranteed delivery before 12:00 on the next possible working day.

Add 1,650 RUB to the DHL Express Worldwide prices.

DHL Express 10:30 – Guaranteed delivery before 10:30 on the next possible working day.

Add 2,700 RUB to the DHL Express Worldwide prices.

DHL Express 9:00 – Guaranteed delivery before 9:00 on the next possible working day.

Add 3,400 RUB to the DHL Express Worldwide prices.

The billing weight is rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

Rates are in RUB and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see express.dhl.ru for details.

*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on express.dhl.ru. These network restrictions are subject to change with 30 days' notice.

In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.

READY TO SHIP?

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 **+7(495)956-1000, 8 (800) 7000-345**

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 **Find your nearest
DHL Service Point**

DHL Express Russia Head Office
8th Marta St. 14
127083
Moscow

Valid: 1st January 2026
For public use

The information in this guide is correct as of 1st January 2026.
DHL reserves the right to amend or modify any of the
information at any time.

