

DHL EXPRESS

# SERVICE & RATE GUIDE 2020

**The International  
Specialists**  
Page 3

**Services**  
Page 4

**How to Ship  
with DHL Express**  
Page 13

**Zones and Rates**  
Page 18



# CONNECTING YOUR WORLD



Operating in  
**220+** countries and  
territories worldwide

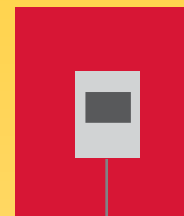
**260+** aircraft



**3,000+**  
facilities

**3,000+**  
flights per day  
(commercial and  
non-commercial)

**300+**  
TAPA\* certifications



By the year 2050,  
Deutsche Post DHL Group  
aims to achieve zero  
emissions logistics



**400  
million+**  
shipments  
per year

**34,000+**  
vehicles (own, leased,  
subcontracted trucks  
and vans)



**100,000+**  
employees

**84,000+**  
Service Points

Figures are approximate as of the end of 2018  
\*TAPA = Transported Asset Protection Association



# THE INTERNATIONAL SPECIALISTS

**The International  
Specialists**

**Services**

**How to Ship  
with DHL Express**

**Shipping  
Tools**

**Zones and  
Rates**

DHL Express is the global market leader and specialist in international shipping and courier delivery services. We have been building and continuously improving our service for more than 50 years. Key to our success is the strength of our global network, spanning more than 220 countries and territories, in which some 100,000 employees provide services to more than 2.6 million customers. What really sets us apart is the international shipping expertise of our people. Their knowledge, coupled with their passion and 'Can-Do' attitude, delivers a truly world-class service and ensures that your shipments get to their destination securely and as quickly as possible.



Through our Certified International Specialist Program we provide all DHL Express employees with the requisite knowledge they need to do their job competently and confidently – and that's good news for both employees and customers. As Certified International Specialists you can rely on DHL Express as the experts in international express.

This guide enables you to find out how DHL Express can help you with your international shipping needs, and to see what best fits your needs from our wide range of products and services. Should you have any questions, please get in touch with your DHL Account Manager or visit us at [express.dhl.ru](https://express.dhl.ru).



# SERVICES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Export Services

### Import Services

### Domestic Services

### Optional Services

### Surcharges

### Customs Services

All our services are time definite and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

### DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

### DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day\*. DHL Express 12:00

offers a money-back guarantee and allows for heavier pieces up to 70kg and shipments up to 300kg.

### DHL Express 9:00/10:30

Our premium time-definite service offers a delivery before 9:00/10:30 on lanes that guarantee either a next or second business day delivery\*. DHL Express 9:00/10:30 is offered to the majority of business centers in Europe, the Middle East and Asia. DHL Express 9:00/10:30 features a money-back guarantee and is suitable for pieces up to 30kg and shipments up to 300kg.

### International Services\*\*

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00/10:30
<b>Service description</b>	Express door-to-door international pre 18:00 hrs delivery of document and non-document shipments	Express door-to-door international pre 12:00 hrs delivery of document and non-document shipments on the next possible business day. Priority handling	Express door-to-door international pre 9:00/10:30 hrs delivery of document and non-document shipments on the next possible business day. Priority handling and proactive notification of delivery
<b>Money-back guarantee</b>	No	Yes***	Yes***
<b>Countries and territories covered</b>	Global coverage****	Available to CIS, Europe, Middle East, Asia, Latin America and USA****	Available to Europe, Middle East, Asia and USA***
<b>Maximum piece weight</b>	70kg	70kg	30kg
<b>Maximum pieces per shipment</b>	—	10	10
<b>Maximum shipment weight</b>	1000kg	300kg	300kg
<b>Maximum piece dimensions</b>	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	300 kg	Pallets not accepted	Pallets not accepted
<b>Maximum pallet dimensions (L x W x H)</b>	120 x 120 x 160cm	Pallets not accepted	Pallets not accepted
<b>Additional surcharges</b>	Optional services available upon request. Additional surcharges may apply	Premium charge 12:00 to the DHL EXPRESS WORLDWIDE rate	Premium charge 9:00/10:30 to the DHL EXPRESS WORLDWIDE rate

\* DHL aims to provide your shipments with the shortest transit time possible. All references contained in this DHL Rate and Transit Guide related to pre 9:00 hrs, pre 10:30 hrs and pre 12:00 hrs delivery services mean that DHL will make every effort for time definite delivery within the timeframes outlined and due to Money-back guarantee. For more information on the average transit time please contact DHL Express office in your city or visit [dhl.ru](http://dhl.ru). In the event of late delivery, we guarantee a money-back of fixed charge per Premium 9:00/10:30/12:00 including fuel surcharge.

\*\* For more information on the availability of these services in your location please contact your nearest DHL office.

\*\*\* For all shipments transported through DHL network, standard shipment restrictions and conditions (as specified in the standard delivery terms on DHL waybill) and conditions of money-back guarantee (as published at [express.dhl.ru](http://express.dhl.ru)) are applicable.

\*\*\*\* Service capability may change during the year. For more information on the availability of this service in your location please contact your nearest DHL. A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.



# SERVICES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Export Services

### Import Services

### Domestic Services

### Optional Services

### Surcharges

### Customs Services

## IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 200 countries in the world. This is more than any other express delivery company can offer.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

## DOMESTIC SERVICES

Across Russia DHL Express provides Time Definite delivery (by 9:00, 10:30, 12:00) or the next possible working day delivery.

### DHL EXPRESS DOMESTIC

Our popular pre 18:00 hrs service offers reliable and cost-effective door-to-door delivery to virtually any address within Russia.

### DHL EXPRESS 12:00 DOMESTIC

When you need your documents and parcels delivered before noon to major cities in Russia, DHL DOMESTIC EXPRESS 12:00 offers the perfect solution. You can send shipments of almost any shape, size or weight, door-to-door. The service features a money-back guarantee in the unlikely event of late delivery\*.

### DHL EXPRESS 10:30 DOMESTIC

A few hours make a big difference. Just prepare your Shipment including documents, and rely on DHL Express to get it there by mid morning the

next business day. You get proactive notification a guarantee of reimbursement of the rate in a case of default\*.

### DHL EXPRESS 9:00 DOMESTIC

When you need to send documents and parcels that are time critical, our integrated domestic network allows delivery of your urgent shipments to key business cities by 9:00 hrs. We offer a money-back guarantee and proactive notification of delivery to give you extra peace of mind.

### DHL SAME DAY

When it's an emergency or a final deadline, you know that timing is everything. This service offers collection of your shipment by noon and delivery after 19:00 hrs the very same day.

### DHL CITYLINE

When you need secure delivery of your documents and parcels across town, DHL has a solution.

DHL CITYLINE offers a door-to-door courier delivery service during the next business day.

## TRANSIT TIME

You may find transit time in sections "International Delivery" (pp. 22-23) and "Domestic Services" (pp.29-41).

You may also calculate transit time for a specific shipment on DHL website following the link <https://express.dhl.ru/en/calculator/> or look for the information on following sections of the website: "International Express Delivery" (<https://express.dhl.ru/en/mezhdunarodnaya-dostavka/express/>), "Import of Goods" (<https://express.dhl.ru/en/mezhdunarodnaya-dostavka/import/>) и "Express Delivery in Russia" (<https://express.dhl.ru/en/dostavka/express/>).

Please mind that for all shipments transported through DHL Express network, standard shipment restrictions and conditions as specified in the Standard Terms and Conditions of Carriage set forth on DHL waybill and at DHL web site <https://express.dhl.ru/en/info/usloviya-dostavki-gruzov/> and of the Money-back guarantee as published at [express.dhl.ru](https://express.dhl.ru) are applicable.

\* DHL aims to provide your shipments with the shortest transit time possible. All references contained in this DHL Rate and Transit Guide related to pre 9:00 hrs, pre 10:30 hrs and pre 12:00 hrs delivery services mean that DHL will make every effort for time definite delivery within the timeframes outlined and due to Money-back guarantee. For more information on the average transit time please contact DHL Express office in your city or visit [dhl.ru](https://dhl.ru). In the event of late delivery, we guarantee a money-back of fixed charge per Premium 9:00/10:30/12:00 including fuel surcharge.



# SERVICES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Export Services

### Import Services

### Domestic Services

### Optional Services

### Surcharges

### Customs Services

## DOMESTIC SERVICES\*

	DHL EXPRESS DOMESTIC	DHL EXPRESS 12:00 DOMESTIC	DHL EXPRESS 9:00 / 10:30 DOMESTIC	DHL SAME DAY	DHL CITYLINE
Service description	Express door-to-door pre 18:00 hrs delivery by the end of the next possible business day	Express door-to-door domestic pre 12:00 hrs delivery of documents and parcels on the next possible business day. Priority handling	Express door-to-door domestic pre 9:00/10:30 hrs delivery of documents and parcels on the next possible business day. Proactive notification of delivery. Priority handling	Express door-to-door morning pick-up of shipments and domestic delivery within the same business day after 19:00 hrs. Dedicated couriers. Priority handling	Express door-to-door delivery of documents and parcels within a city or district on the next business day
Money-back guarantee	No	Yes**	Yes**	No	No
Countries and territories covered	Available throughout Russia***	Available to major cities in Russia***	Available to major cities in Russia***	Delivery to Moscow and Saint Petersburg***	Available in major Russian cities***
Maximum piece weight	50kg	50kg	30kg	30kg	50kg
Maximum shipment weight	250kg	250kg	250kg	250kg	250kg
Maximum piece dimensions	120 x 80 x 80 cm	120 x 80 x 80 cm	120 x 80 x 80 cm	120 x 80 x 80 cm	120 x 80 x 80 cm
Additional surcharges / services may apply	Optional services available on request. Remote destinations served. Additional surcharges may apply	Premium charge 12:00 to the DHL DOMESTIC EXPRESS rate	Premium charge 9:00/10:30 to the DHL DOMESTIC EXPRESS rate	No	Optional services are available on request

\* For more information on the availability of these services in your location please contact your nearest DHL office.

\*\* Please mind that for all shipments transported through DHL Express network, standard shipment restrictions and conditions as specified in the Standard Terms and Conditions of Carriage set forth on DHL waybill and at DHL web site <https://express.dhl.ru/en/info/usloviya-dostavki-gruzov/> and of the Money-back guarantee as published at [express.dhl.ru](https://express.dhl.ru) are applicable.

\*\*\* Service capability may change during the year. For more information on the availability of these services in your location please contact your nearest DHL office.

# SERVICES



The International  
Specialists

Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

Export  
Services

Import  
Services

Domestic  
Services

Optional  
Services

Surcharges

Customs  
Services

## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### International e-commerce

The explosion in online shopping extends across borders, and this trend looks set to continue.

DHL supports our customers' international growth with:  
Global reach

- Express options
- Duties and taxes paid options and customs expertise
- Late pick ups
- Easy returns solutions

### Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



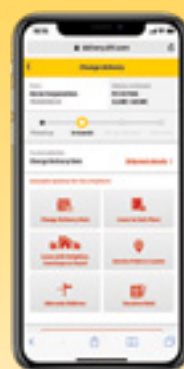
### ONDEMAND DELIVERY

#### On Demand Delivery

DHL's [On Demand Delivery](#) tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for private or residential deliveries.

Designed to enhance the online shopper's experience, especially for private or residential deliveries, the service is available globally, meaning consistent service standards and a harmonized user experience.

The service is available only if there is a valid mobile number of the consignee on the DHL airway bill.



Scheduled delivery



Signature release/  
leave your signature



Leave with neighbor  
or concierge



Collect from  
Service Point



Alternative address



Vacation hold

#### Discover and grow

Visit [discover.dhl.com](https://discover.dhl.com) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as The 21st Century Spice Trade, customer and trend research and market intelligence tools can enable you to better understand your customers and shipping requirements to take the next step in your e-commerce journey.

Our customers go global with ease and speed, maximizing the enormous potential of international e-commerce.





## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

## Export Services

## Import Services

## Domestic Services

## Optional Services

## Surcharges

## Customs Services

## OPTIONAL SERVICES\*

**Shipment Insurance\*\***

We recommend our Shipper's Interest Insurance for your valuable or personal shipments, to protect you financially in the unlikely event of physical damage or loss.

**Extended Liability**

DHL Express always takes the greatest of care with your documents. Unfortunately, accidents can sometimes happen and our Extended Liability service will provide you with additional peace of mind and financial protection. The fixed compensation is 30 000 RUB without VAT in case of loss, regardless of document value.

**Packaging**

To ensure further protection of your shipment during its transit, we recommend taking advantage of DHL packaging options that meet your requirements best. Please contact your local DHL Express office for details on options and availability. DHL courier will deliver the packaging to make the preparation of your shipment even easier. Upon your request DHL can provide additional packaging materials by pre-order of packaging items in bulk.

**Saturday Delivery**

We offer an international and domestic Saturday delivery service to key cities in Russia and all over the world. Simply provide the destination postcode to one of our Customer Service Advisors and we'll take care of the rest.

**Proactive Tracking**

When you need documented proof that your shipment has been delivered, DHL can provide a copy of the receiver's signature or delivery confirmation on DHL Express letterhead and either fax or send it to you, whichever is more convenient.

**Dedicated Pickup**

If your business operates beyond Monday to Friday, we can arrange for a courier to pick up shipments from the address of your choice on Saturdays or outside of normal business hours. Our extended network of Service Points is also available at weekends.

**Shipment Preparation**

At the customer's request DHL is ready to provide shipment preparation services in line with the shipper's guidelines. The service includes picking up the consolidated shipment from the customer, delivery to DHL's warehouse, DHL's waybill

preparation, content selection and packaging for single-piece shipments which do not exceed DHL's standard weight and sizes and thus require no special handling. The service is available for account customers.

**On Board Courier**

Some of your shipments are so time sensitive and critical that you prefer to send them with a personal courier. We offer an ON BOARD COURIER service with departure on the next day basis to the majority of domestic and international destinations.

**Named Signature**

When you need your shipment to be delivered only to the person specified as consignee in the waybill and only upon presentation of his personal ID\*\*\*, DHL Express is pleased to offer its Named Signature. The service is available for deliveries within Russia.

**Customs Clearance**

All shipments crossing the borders of the Russian Federation need to be cleared at customs. DHL offers a full range of customs services in accordance with the applicable Russian customs legislation while making this process as fast and easy for you as possible.

**Clearance Data Modification**

DHL may modify data declared to customs authorities for clearance purposes.

**Receiver Paid**

If you need to receive a shipment and pay for the delivery yourself we can offer you our Receiver Paid service. Please pay attention: minimal chargeable weight for this service is 0.5 kg.

**GOGREEN Carbon Neutral**

Developed as a part of DHL's corporate climate change protection program, this service allows customers to offset the carbon emissions produced directly by the transportation of their shipments. An internationally certified carbon accounting system allows DHL to calculate the emissions associated with individual shipments and to make corresponding investments in environmental protection programs, such as the development of alternative fuel technologies or forest restoration projects.

\* For more information on the availability of these services in your location please contact your nearest DHL office. Please make a request for these optional services when booking DHL courier. DHL reserves the right to apply additional charges for these services as well as any not shown in this guide.

\*\* Transportation with the declared value.

\*\*\* The name of the recipient indicated on the waybill is verified with the recipient ID. Verification of the validity of the ID of the recipient is not performed.



# SERVICES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Export Services

### Import Services

### Domestic Services

### Optional Services

### Surcharges

### Customs Services

#### Broker Notification

At the customer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment. DHL requires charge for this service.

#### Packing list verification

This service means that DHL Express employee will check the match between documents you are shipping with those that you mention in the packing list. The packing list should be prepared by you. As a result you will get packing list verified by DHL Express as shipper. This service is provided in DHL Express offices and can be applied to domestic shipments only.

#### Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

#### Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as

residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the On Demand Delivery website.

#### Emergency Situation Surcharge

In the face of the challenges posed by the current global COVID-19 situation, DHL Express is working to maintain a reliable delivery service for you and your customers. In order to ensure operational continuity and to keep connecting the world with a high-quality service, effective 17th April 2020 we will temporarily and until further notice levy an Emergency Situation Surcharge to all Time Definite International (TDI) shipments. It is not applicable to Day Definite International (DDI – road) or Time Definite Domestic (TDD) shipments. It also does not apply to our Life Science and Healthcare customers and DHL Medical Express (WMX) shipments.

Description	Billing Method	Chargeable Weight	Charge Amount*
Emergency Situation Surcharge	Fixed Charge Per Shipment	Up to 2.5 kg	No charge
		2.51 – 30 kg	180 RUB
		30.1 – 70 kg	1 080 RUB
		70.1 – 300 kg	3 600 RUB
		>300.1 kg	14 400 RUB

\* All rates are started in rubles exclusive of VAT



\* For more information on the availability of these services in your location please contact your nearest DHL office. Please make a request for these optional services when booking DHL courier. DHL reserves the right to apply additional charges for these services as well as any not shown in this guide.

\*\* Transportation with the declared value.

\*\*\* The name of the recipient indicated on the waybill is verified with the recipient ID. Verification of the validity of the ID of the recipient is not performed.



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

## Export Services

## Import Services

## Domestic Services

## Optional Services

## Surcharges

## Customs Services

## SURCHARGES\*

**Fuel Surcharge**

Fuel surcharge is applied to all international and domestic shipments. The surcharge is adjusted at the beginning of each month and is published at [express.dhl.ru](https://express.dhl.ru).

**Remote Areas**

If you need to send a parcel or a document to a remote location within Russia or anywhere else in the world or to pick up a shipment in a remote location abroad, DHL will deliver the shipment you need. Special tariffs apply. The list of remote locations is available at <https://express.dhl.ru/upload/iblock/a71/a71e5d177a1bccae9eef65f64680c2a.pdf> or on pages 30-41 of this Guide.

**Shipping Lithium Batteries\*\***

DHL offers transporting of lithium batteries regardless of whether there are they recharged (Lithium Ion) or non-rechargeable (Lithium Metal), but only at adherence of rules of transporting of domestic and international transportations, managed by International Air Transport Association IATA.

**Address Correction**

A fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. The Address Correction surcharge applies to domestic and international shipments.

**Premium 9:00/10:30**

A fixed premium charge applies to the service DHL Express 9:00/10:30 for all international and domestic shipments.

**Premium 12:00**

A fixed premium charge applies to the service DHL Express 12:00 for all international and domestic shipments.

**Restricted destination**

A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council.

**Data Entry**

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges. Will not be applied when ordering some of additional services. Please check the list of these services: <https://express.dhl.ru/en/dopolnitelnye-uslugi/>.

**Overweight Piece**

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg. The Overweight Piece surcharge applies to domestic and international shipments.

**Oversize Piece**

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to domestic and international shipments.

**Non-Stackable Pallet**

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments.

**Dangerous Goods**

Under some circumstances, DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods or hazardous materials will be assessed a service charge. Additional charges may also apply.

**Dry Ice UN1845**

A service charge will be applied for the handling and transportation of Dry Ice UN1845, which is used as a freezing agent for non-dangerous goods.

**Security Charges**

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).\*\*\*

\* For more information on the availability of these services in your location please contact your nearest DHL office. Please make a request for these optional services when booking DHL courier. DHL reserves the right to apply additional charges for these services as well as any not shown in this guide.

\*\* Please alert DHL Express whenever you intend to send any shipments containing Lithium Batteries. Our team of experts will be pleased to guide you through the latest IATA Dangerous Goods Regulations.

\*\*\* To get list of destination countries please contact your nearest DHL office or visit [express.dhl.ru](https://express.dhl.ru), section Surcharges for Exceptional Activities.



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Export Services	Import Services	Domestic Services	Optional Services	Surcharges
				Customs Services

## CUSTOMS SERVICES

- All non-document shipments require a commercial invoice or a proforma invoice.
- Our customs specialists are ready to provide advice based on about 35 years experience in customs clearance procedures in accordance with Russian customs legislation. For more information on customs services please contact your nearest DHL office or [ruccg@dhl.com](mailto:ruccg@dhl.com).
- Supplementary clearance services are available.
- Customs-related terminal handling services are available on request.
- Customs services rates for DHL IMPORT EXPRESS service are lower than our standard customs services rates.
- An electronic customs clearance solution is available.

### Customs Declaration Services and the Range of Terminal Cargo Handling Services including Loading and Unloading

The whole range of tasks related to arranging customs declaration, including analysis of shipping documentation, establishing of HS Codes, compiling of sets of documents, assistance in drawing up standard letters on behalf of the client, drawing up of customs declaration and customs value declaration forms, as well as the range of services related to terminal cargo handling, including loading and unloading, and registration and logging of cargo at bonded warehouse storage facilities. Arrangement of customs declaration also includes submission to customs authorities of customs declaration forms, and the full set of documents and records for the goods, and attendance at both customs inspections and clearance, and at the release and return of goods from storage.

### Arranging Preliminary Inspections

This is carried out where applicable for the purposes of identifying the load, ascertaining the quantity, weight, name and intended use of the goods. The preliminary inspection is necessary for the assignment of the correct HS Code for declaration of the goods to the customs authorities. It is applicable in instances where accompanying documentation lacks sufficient information required for customs declaration of the cargo, where discrepancies with the goods records declared in the shipping documents have been previously discovered.

### Adjustment of information in Customs Declaration (per Customs Declaration)

DHL provides the service of compiling the adjustment to customs values document.

### Specialised Forms of Inspection (veterinary, phytosanitary, DRM, health and safety)

Veterinary, phytosanitary and health and safety inspections are carried out in cases where HS Codes correspond to the relevant control measures. These are obligatory for all goods of vegetable and animal origin, as well as those goods in direct contact with humans capable of causing harm to health.

DRM – is the control of fissile and radioactive materials. This service consists of the receipt of the requisite documentation from the state supervisory authorities.

### Representing of customer within additional control of functional departments of Customs if available

Representation of client's interests at conducting of inspections of declared records by customs authorities departments. Required in cases where terms for approval, or of a decision taken, have been entrusted to specialised customs departments. For example confirmation of goods code or approval or determination of goods' customs value etc.

# SERVICES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Export Services

### Import Services

### Domestic Services

### Optional Services

### Surcharges

### Customs Services

#### Arrangement of Obtaining certificates and permits by authorized organizations

Preparation of the set of documents (beyond the scope of standard documentation), required for declaring goods to the customs authorities.

Examples being:

- Research and preparation of a technical description of goods;
- Preparation of translations;
- Maintenance of database of client's goods;
- Compiling invoices and translating their contents.

#### Receipt of Confirmation from Border Customs Officials of De Facto Goods Exportation

Presentation of goods to border customs officials, receipt and dispatch to client of written confirmation of de facto exportation in cases of export.

Applicable on request of the client only for cargo subject to individual goods declarations.

#### Arranging of Customs Declaration According to Bonded Transit Procedure\*

The range of tasks needed to receive permission for the application to goods of the internal customs transit procedure, for submission of transit declaration, presentation of goods records and documents to the customs authorities, and for arranging of goods customs clearance, and release of goods from bonded storage. This service is to be preagreed.

#### Storage of Goods at Bonded Storage Warehouse

There is a single tariff throughout Russia for all cargo moving through DHL network. Payment is not applicable to goods storage on the first weekend or public holidays after arrival, if they fall earlier than on the fourth working day after the cargo has been placed in storage.

#### Broker Notification

At the customer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.



\* Applies if agreed with customer.



# HOW TO SHIP WITH DHL EXPRESS



The International  
Specialists

Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

Preparing Your Shipment

Packaging Your Shipment

Paying for Your Shipment

## PREPARING YOUR SHIPMENT

### Volumetric weight

You may be sending a large, light weight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated based on the space your consignment takes up on the aircraft. This is a standard IATA method.

To calculate the volumetric weight of your shipment simply multiply the length (cm) x height (cm) x width (cm) of the shipment package and divide the result by 5000.

DHL's shipment charges are calculated according to the higher of actual or volumetric weight per piece and any piece may be re-weighed and re-measured by DHL to confirm this calculation.

### Documentation required

#### Waybill

All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery. Your shipment may also need to be accompanied by required customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

#### Commercial invoice

A commercial or proforma invoice is required when sending goods to countries and territories outside your origin country or customs union. All non-document shipments must be accompanied by an invoice. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable. A commercial invoice is used when goods are part of a commercial transaction or intended for resale. A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



# HOW TO SHIP WITH DHL EXPRESS



The International  
Specialists

Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

Preparing Your Shipment

Packaging Your Shipment

Paying for Your Shipment

## PREPARING YOUR SHIPMENT

Your invoice will require the following details:

### 1 BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

### 2 DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. For example, describing items as 'samples', 'parts' or 'spares' is not acceptable for customs classification, safety and security reasons.

### 3 COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

### 4 COUNTRY OF MANUFACTURE/ORIGIN


This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

### 5 TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

### 6 TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

Exporter Tax ID/VAT number <b>9</b>				<b>Commercial Invoice</b> 		
Bank details <b>1</b>				Date Waybill number Invoice number Exporter code		
Importer (bill to)				Receiver if different from Importer Tax ID/VAT number Shipment reference		
Full description of goods <b>2</b>	Commodity code <b>3</b>	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin <b>4</b>
Freight						
Insurance						
Total declared value/currency <b>5</b>				Total net weight/kg(s)		
Total pieces				Total gross weight/kg(s)		
<b>6</b> Type of export <b>7</b> Incoterms <b>8</b> Reason for export I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above. Position in company Signature Company stamp						

### 7 INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

### 8 REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.

### 9 TAX ID/VAT NUMBER

To reduce the time for cargo handling, it is necessary to indicate the Tax ID/VAT number of the sender-legal entity and the TIN of the sender-individual on the invoice (proforma-invoice).

# HOW TO SHIP WITH DHL EXPRESS



The International  
Specialists

Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

Preparing Your Shipment

Packaging Your Shipment

Paying for Your Shipment

## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix the waybill to the shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place the waybill on the top or side of your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information on the range of packaging available, please contact your DHL Account Manager or local Customer Service team.

### Prohibited and Restricted Goods

#### Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

1. Animals, fish, birds (live) (Including mammals, reptiles, spiders, fish and birds)
2. Human remains or ashes in any form. This includes human embryos, placenta and ashes formed as gemstones.
3. Bullion (of any precious metal) (Usually, but not limited to gold or silver in mass e.g. gold bars or ingots). Loose precious stones. Articles of precious metals and stones.
4. Cash (current legal tender) (bank notes, currency notes and coins).
5. Complete firearms, firearms parts, ammunition, explosives / explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms (under x-ray replica firearms resemble real guns and may cause disruption and delay in the screening process).
6. Ivory and illegal goods. (Any goods considered to be illegal (as determined either by the exporting country, transit points, importing country or international law) are prohibited for carriage. E.g. pornography, pirated goods, goods certain narcotics (heroin, cocaine), counterfeit products, smoking blends containing the following ingredients: sage predictors (Salvia divinorum), hawaiian rose (Argyrea nervosa), blue lotus (Nymphaea caerulea).



# HOW TO SHIP WITH DHL EXPRESS



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Preparing Your Shipment

7. Hunting trophies (animal skins, stuffed animals or birds, horns, skulls, etc.)
8. Toy guns, firearm parts, tasers, and replica ammunition.
9. Imitation or replica firearms, ammunition, explosives/explosive devices. Firearm parts. (Including all parts of firearms (e.g. rifle butts, sight, trigger mechanisms, screws/bolts etc.) manufactured for the sole purpose of creating a functional firearm). Objects that may potentially be used as a weapon, but this is not their direct purpose (kitchen knives), including decorative products (sabres, swords, etc.) are accepted for carriage without restrictions, but the sender shall attach the certificate /passport (with stamp), that the given object is not a cold weapon.\*\*\*
10. Medicinal Cannabis.
11. Counterfeit goods in breach of IPR.
12. Commemorative Coins and Medals. Commemorative coins and medals with an individual value or total shipment value of €2,000.\*\*

### Restricted Items\*\*

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the Customer.

1. Antiques and works of art (insured or uninsured). Regardless of value, if insured, customers must provide an independent proof of value in advance of collection.

### Packaging Your Shipment

2. Banderols / tax stickers.
3. Cigarettes, Cigars, Tobacco products, and electronic cigarettes.
4. Negotiable instruments in bearer form (whether cash-like or not). E.g. activated SIM cards for mobile telephones, blank or activated credit or cash dispenser cards, blank checks, event tickets whether cash-like or not, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), Traveller's Cheques, vouchers/tokens, unused stamps etc.
5. Perishable goods: plants seedlings, fresh vegetables and fruits, mushrooms, berries, grass, frozen food and food that require temperature maintenance, not placed in a thermal box.
6. Jewellery without precious and semi-precious stones and metals for delivery within the country. Jewellery without precious and semi-precious stones and metals, and non-metallic for international delivery if the price of the individual item is not more than € 5,000\*\* total party value – not more than € 100 000\*\*, not limited for transportation and accepted according to the custom regulations of the Eurasian Economic Union and DHL rules.\*\*\*
7. Watches without precious metals and individual numbers. Individual items with values in excess of €5,000\*\* and consignments in excess of €100,000\*\* are restricted for carriage. If the assessed value does not exceed specified limits, the watches are accepted without restrictions.\*\*\*



\* Commodities are prohibited for import in Russia.

\*\* For more information on restricted commodities please contact your nearest DHL Express office.

\*\*\* Or equivalent in RUB.



# SHIPPING TOOLS



The International  
Specialists

Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

## SHIPPING TOOLS

### Making shipping easier

DHL Express offers a choice of electronic tools to suit even the most demanding requirements. We invest continually in market-leading technologies to make it easier for you to send your shipments around the world. As a result, you have more time to focus on your business.

Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors. More information about our general capabilities is provided on this page.

The all-new MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With the new mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes shipping incredibly easy to navigate the complexities of international shipping. Try it out now at [mydhl.express.dhl](https://mydhl.express.dhl).

### express.dhl.ru

Our website provides a comprehensive guide to DHL Express shipping services, as well as transport news, service updates and contact details. To make doing business with us even easier, the site features interactive tools that include online booking, tracking and a volumetric weight calculator.

### Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

### DHL eMailShip

DHL eMailShip is a suite of reusable DHL forms and step-by-step instructions that have been specially designed to make shipping quick, easy and convenient by using only your email. Ideal for small and medium businesses with multiple, decentralized users and locations. DHL eMailShip enables you to prepare and print DHL waybills. You can also receive delivery notifications and book courier pick ups via email with DHL eMailShip.

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## OPTIONAL SERVICES

Optional Services*	How we charge	Additional charge
Shipment Insurance	Per shipment	International / Domestic shipments: 1% of contents declared value, no less than 500 RUB***
Extended Liability	Per shipment	International / Domestic shipments: the tariff is 300 RUB***
Packaging	Per shipment	The tariff depends from type of packaging <sup>1</sup>
Saturday Delivery	Per shipment	International shipments: the tariff is 3 000 RUB** Domestic shipments: the tariff is 1 100 RUB**
Proactive Tracking	Per shipment	International / Domestic shipments: the tariff is 360 RUB***
Dedicated Pickup	Per shipment	Holiday pickup**** and Saturday pickup for international shipments: the tariff is 3 000 RUB** Domestic shipments: the tariff is 1 100 RUB**
Shipment Preparation	Per shipment	400 RUB***
On Board Courier	Per shipment	Tariff is Individual
Named Signature	Per shipment	Domestic shipments: the tariff is 370 RUB***
Customs Clearance	Per shipment	Tariff is Individual
Receiver Paid	Per shipment	International / Domestic shipments: the tariff is 540 RUB***
GOGREEN Carbon Neutral	Per weight	International / Domestic shipments: the tariff is 7,5 RUB per kg***
Packing list verification	Per item	Domestic shipments: The service is limited up to 50 items, the tariff is 400 RUB***
Direct Signature	Per shipment	International / Domestic shipments: tariff is 370 RUB***
Residential Address	Per shipment	International / Domestic shipments: tariff is 220 RUB**
Clearance Data Modification	Per shipment	International Shipments: the tariff is 3 600 RUB***

## CUSTOMS SERVICES

Customs services	How we charge	Additional charge
Formal clearance	Per shipment	Depends on shipment value
Broker Notification	Per shipment	2 900 RUB***
Bonded Storage	Per shipment	6.0 RUB/kg/day and 350 RUB/shipment/day starting from the 4th business day of storage***
Bonded Transit*****	Per shipment	Individual
Export Declaration	Per shipment	Min 13 350 RUB if shipment value is more than 1 000 EUR***

<sup>1</sup> The cost of the package provided upon receipt of the shipment will be 220 rubles (except smartphone / laptop/ tablet boxes).\*\*\*

\* For more information on the availability of these services in your location please contact your nearest DHL office. Please make a request for these optional services when booking DHL courier. DHL reserves the right to apply additional charges for these services as well as any not shown in this guide.

\*\* All rates are started in roubles exclusive of VAT and fuel surcharge.

\*\*\* All rates are started in roubles exclusive of VAT.

\*\*\*\* The extra charge will be applied to all cash/credit cards shipments.

\*\*\*\*\* Bonded Transit (declaration and delivery) is to be pre-agreed and arranged after mutual agreement by DHL and Represented Entity made in a free written form e.g. by means of E-mails.

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	<u>Surcharges</u>	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## SURCHARGES

Surcharges*	How we charge	Additional charge
Premium 9:00/10:30	Per shipment	International shipments: the tariff is 2 700 RUB** Domestic shipments: the tariff is 1 300 RUB**
Premium 12:00	Per shipment	International shipments: the tariff is 1 650 RUB** Domestic shipments: the tariff is 700 RUB**
Fuel Surcharge	Variable surcharge	Updated information about Fuel Surcharge is posted monthly at <a href="https://express.dhl.ru/info/toplivnaya-nadbavka/">https://express.dhl.ru/info/toplivnaya-nadbavka/</a> . DHL Express reserves the right to change the value of Fuel Surcharge and apply it without notice. DHL Express defines the value and effective period of Fuel Surcharge at their sole discretion.
Remote Area	Per kg, per shipment	International shipments: the tariff is 25 RUB per kg, minimum 1 500 RUB per shipment** Domestic shipments: the tariff is 15 RUB per kg, minimum 650 RUB per shipment**
Over Handled Piece	Per piece	International shipments: the tariff is 11 000 RUB** Domestic shipments: the tariff is 5 500 RUB**
Overweight Piece	Per piece	International shipments: 5 840 RUB** Domestic shipments: 2 200 RUB**
Oversize Piece	Per piece	International shipments: 5 840 RUB** Domestic shipments: 2 200 RUB**
Shipping Lithium Batteries ****	Per shipment	Tariff is 840 RUB***
Address Correction	Per shipment	International shipments: 730 RUB*** Domestic shipments: 370 RUB***
Restricted destination	Per shipment	Tariff is 2 200 RUB***
Elevated risk	Per shipment	Tariff is 1 500 RUB**
Data Entry	Per shipment	International shipments: 360 RUB** Domestic shipments: 250 RUB***

\* For more information on the availability of these services in your location please contact your nearest DHL office. Please make a request for these optional services when booking DHL courier. DHL reserves the right to apply additional charges for these services as well as any not shown in this guide.  
 \*\* All rates are started in roubles exclusive of VAT and fuel surcharge.  
 \*\*\* All rates are started in roubles exclusive of VAT.  
 \*\*\*\* Please alert DHL Express whenever you intend to send any shipments containing Lithium Batteries. Our team of experts will be pleased to guide you through the latest IATA Dangerous Goods Regulations.

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
<a href="#">Calculate the Price of Your Shipment</a>	<a href="#">Optional Services</a>	<a href="#">Surcharges</a>	<a href="#">Customs Services</a>	<a href="#">Service Capability and Rating Zones</a>
				<a href="#">Export Services</a>
				<a href="#">Import Services</a>

## HOW IT WORKS



1

### Decide which service suits your needs best

Please refer to pages 4-5 for international services and page 5 for domestic services.

2

### Weigh your shipment

Volumetric measurement information is available on page 13.

3

### Calculate the rate for your shipment

International services: pages 21-28.  
Domestic services: pages 29-46.





# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

Calculate the Price of Your Shipment

Optional Services

Surcharges

Customs Services

Service Capability and Rating Zones

Export Services

Import Services

## INTERNATIONAL DELIVERY

DHL delivers to over 220 countries and territories. Find the latest transit time for all products to your specific destination at [express.dhl.ru](https://express.dhl.ru).



### RATE CODES FOR INTERNATIONAL DELIVERY

Russian rate zone <sup>1</sup>	International rate zone <sup>1</sup>							
	I	II	III	IV	V	VI	VII	VIII
European Russia (Central, Northwestern, Volga Federal Districts <sup>2</sup> , Southern, North Caucasian Federal Districts): zones 1–12	1	2	3	4	5	6	7	8
Urals and Siberia (Urals and Siberian Federal Districts, Perm Krai): zones 13–17	1	3	3	4	5	4	7	8
Russian Far East (Far Eastern Federal District): zones 18–19	2	4	6	7	5	3	4	8

<sup>1</sup> Check the rate zone for your city within Russia on pages 30–41. Check the rate zone for your country where you plan pick up or delivery of your shipment on pages 21–23.

<sup>2</sup> Except Perm Krai.

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## INTERNATIONAL DELIVERY: SERVICE CAPABILITY AND RATING ZONES\*

Country	Zone	DHL Express Worldwide***	DHL Express 12:00	DHL Express 9:00	Imports****
Afghanistan	VIII	3			4
Albania	IV	1			1
Algeria	VII	1			2
American Samoa	VIII	4			4
Andorra	IV	2			1
Angola	VIII	3			4
Anguilla	VIII	3			3
Antigua	VIII	3			3
Argentina	VIII	2	✓		4
Armenia	II	1			2
Aruba	VIII	3			3
Australia	VIII	3	✓		3
Austria	III	1	✓	✓	1
Azerbaijan	II	3			3
Bahamas	VIII	2			2
Bahrain	VII	2			2
Bangladesh	VII	3			4
Barbados	VIII	2			3
Belarus	I	1			1
Belgium	III	1	✓	✓	1
Belize	VIII	2			3
Benin	VIII	2			2
Bermuda	VIII	2			2
Bhutan	VII	4			3
Bolivia	VIII	3			3
Bonaire	VIII	3			3
Bosnia and Herzegovina	IV	1			1
Botswana	VIII	3			4
Brazil	VIII	3	✓		4
Brunei	VII	3			2
Bulgaria	IV	1	✓		1
Burkina Faso	VIII	3			3
Burundi	VIII	3			4
Cambodia	VII	3			3
Cameroon	VIII	2			2
Canada	V	3	✓		2
Canary Islands, The	IV	2			2
Cape Verde	VIII	3			3
Cayman Islands	VIII	2			2
Central African Republic	VIII	4			3
Chad	VIII	4			4
Chile	VIII	3			4
China, People's Republic	VI	3	•		2
Colombia	VIII	2			4
Comoros	VIII	4			5
Congo	VIII	2			3
Congo, The Democratic Republic of	VIII	2			3
Cook Islands	VIII	4			4
Costa Rica	VIII	2			3
Cote d'Ivoire	VIII	2			2
Croatia	IV	1	•		1
Cuba	VIII	4			4
Curacao	VIII	2			3
Cyprus	IV	2	•		2
Czech Republic, The	III	1	✓	✓	1
Denmark	IV	1	✓	✓	1
Djibouti	VIII	4			4
Dominica	VIII	3			3
Dominican Republic	VIII	3			4

Country	Zone	DHL Express Worldwide***	DHL Express 12:00	DHL Express 9:00	Imports****
Timor Leste	VIII	4			3
Ecuador	VIII	3			4
Egypt	VII	2			2
El Salvador	VIII	2			3
Eritrea	VIII	3			3
Estonia	III	1	✓		1
Ethiopia	VIII	2			3
Falkland Islands	VIII	2			1
Faroe Islands	VIII	2			1
Fiji	VIII	4			4
Finland	III	1	✓		1
France	III	1	✓	✓	1
French Guyana	VIII	2			3
Gabon	VIII	2			2
Gambia	VIII	3			3
Georgia	II	2			2
Germany	III	1	✓	✓	1
Ghana	VIII	2			3
Gibraltar	IV	1			1
Greece	IV	1	✓		1
Greenland	VIII	2			1
Grenada	VIII	3			3
Guadeloupe	VIII	2			3
Guam	VIII	4			4
Guatemala	VIII	2			3
Guernsey	IV	2	✓	•	1
Guinea Republic	VIII	2			3
Guinea-Bissau	VIII	4			4
Guinea-Equatorial	VIII	3			3
Guyana (British)	VIII	3			4
Haiti	VIII	2			3
Honduras	VIII	2			3
Hong Kong	VI	2			2
Hungary	III	1	✓		1
Iceland	VIII	1	✓		1
India	VI	3	✓		2
Indonesia	VII	3			3
Iran (Islamic Republic of)	VIII	3			2
Iraq	VII	4			5
Ireland, Republic Of	III	1	✓	✓	1
Israel	VI	2			3
Italy	III	1	✓	✓	1
Jamaica	VIII	2			2
Japan	VI	2	•		2
Jersey	IV	2	✓	•	1
Jordan	VII	2			2
Kazakhstan	I	1	✓		1
Kenya	VIII	2			3
Kiribati	VIII	4			4
Korea, Republic of (South)	VI	2	✓		2
Korea, The D.P.R. of (North)**	VII	4			4
Kosovo	IV	2			1
Kuwait	VII	2			2
Kyrgyzstan	I	1			2
Lao People's Democratic Republic	VII	3			3
Latvia	III	1			1
Lebanon	VII	2			2
Lesotho	VIII	3			3

• – The service is available for delivery of shipments qualified as “Documents” (“Documents” shall mean “Express documents” with no commercial value). Shipments are not qualifying for “Express documents” are to be “Other shipments”. Please be advised that “Documents” and “Other shipments” are subjects to legal requirements of the country of destination.

✓ – The service is available for delivery of shipments qualified as “Documents” (“Documents” shall mean “Express documents” with no commercial value) and for delivery of “Other shipments” (shipments which are not qualifying for “Express documents” are to be “Other shipments”). Please be advised that “Documents” and “Other shipments” definitions are subjects to legal requirements of the country of destination.

\* Transit time is given in average working days and is valid for “Express documents” from Moscow and St. Petersburg. Add 1–2 days for other origins. Transit time may increase due to customs procedures. For more information on the availability of these services in your location please contact your nearest DHL office. Service capability may change during the year.

\*\* Not covered by DHL IMPORT EXPRESS.

\*\*\* Information on delivery within Russia on pages 29–46.

\*\*\*\* Average transit time (working days following the day of pick up).

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## INTERNATIONAL DELIVERY: SERVICE CAPABILITY AND RATING ZONES\*

Country	Zone	DHL Express Worldwide****	DHL Express 12:00	DHL Express 9:00	Imports****
Liberia	VIII	2			3
Libya	VII	7			7
Liechtenstein	III	1			1
Lithuania	III	1	•		1
Luxembourg	III	1	✓	✓	1
Macau	VII	2			2
North Macedonia	IV	1			1
Madagascar	VIII	3			4
Malawi	VIII	3			4
Malaysia	VII	2	•	•	3
Maldives	VIII	3			3
Mali	VIII	2			3
Malta	IV	2			2
Marshall Islands	VIII	6			5
Martinique	VIII	2			3
Mauritania	VIII	4			2
Mauritius	VIII	2			2
Mayotte	VIII	4			3
Mexico	VIII	2			3
Micronesia, Federated States of	VIII	6			4
Moldova, Republic Of	II	2			2
Monaco	III	1			1
Mongolia	VII	4			4
Montenegro, Republic of	IV	2			2
Montserrat	VIII	3			3
Morocco	VII	1	•		1
Mozambique	VIII	3			3
Myanmar	VII	2			3
Namibia	VIII	3			4
Nauru, Republic Of	VIII	4			4
Nepal	VII	3			4
Netherlands Antilles	VIII	4			4
Netherlands, The	III	1	✓	✓	1
Nevis	VIII	3			3
New Caledonia	VIII	4			4
New Zealand	VIII	3			2
Nicaragua	VIII	2			3
Niger	VIII	4			3
Nigeria	VIII	2			2
Niue	VIII	4			4
Northern Marianas Islands	VIII	4			4
Norway	IV	1	✓		1
Oman	VII	2			2
Pakistan	VII	2			2
Palau	VIII	5			5
Panama	VIII	2			3
Papua New Guinea	VIII	4			4
Paraguay	VIII	2			3
Peru	VIII	2			4
Philippines, The	VII	2	•	•	2
Poland	III	1	✓	•	1
Portugal	IV	1	✓		1
Puerto Rico	VIII	2			2
Qatar	VII	2			3
Reunion, Island Of	VIII	3			4
Romania	IV	1			1
Russian Federation, The ***	-	-			-
Rwanda	VIII	3			3
Saint Helena	VIII	3			3
Samoa	VIII	3			3

Country	Zone	DHL Express Worldwide****	DHL Express 12:00	DHL Express 9:00	Imports****
San Marino	III	1			1
Sao Tome and Principe	VIII	3			4
Saudi Arabia	VII	2			2
Senegal	VIII	3			3
Serbia, Republic of	IV	1			1
Seychelles	VIII	4			4
Sierra Leone	VIII	2			3
Singapore	VII	2			2
Slovakia	IV	1	✓	✓	1
Slovenia	IV	1	✓		1
Solomon Islands	VIII	4			4
Somalia	VIII	4			5
Somaliland, Rep of (North Somalia) **	VIII	4			4
South Africa	VIII	2	✓		2
South Sudan	VIII	3			3
Spain	III	1	✓	•	1
Sri Lanka	VII	2			3
St. Barthelemy	VIII	3			3
St. Eustatius	VIII	3			3
St. Kitts	VIII	3			3
St. Lucia	VIII	3			3
St. Maarten	VIII	3			3
St. Vincent	VIII	3			3
Sudan	VIII	3			4
Suriname	VIII	3			3
Swaziland	VIII	3			3
Sweden	III	1	✓	✓	1
Switzerland	III	1	✓	✓	1
Syria	VII	4			4
Tahiti	VIII	2			4
Taiwan	VI	2	✓	•	2
Tajikistan	II	1			2
Tanzania	VIII	2			3
Thailand	VII	2	✓	•	2
Togo	VIII	2			2
Tonga	VIII	4			4
Trinidad and Tobago	VIII	2			3
Tunisia	VII	2			1
Turkey	III	1	✓		1
Turkmenistan	VIII	3			3
Turks and Caicos Islands	VIII	2			2
Tuvalu	VIII	5			4
Uganda	VIII	3			3
Ukraine	I	1	•		2
United Arab Emirates	VII	2	•		2
United Kingdom	III	1	✓	✓	1
United States Of America	V	2	✓		2
Uruguay	VIII	2			3
Uzbekistan	II	3			3
Vanuatu	VIII	4			4
Vatican City	III	1			1
Venezuela	VIII	3			4
Vietnam	VII	2			3
Virgin Islands (British)	VIII	3			2
Virgin Islands (US)	VIII	3			3
Yemen, Republic of	VII	3			3
Zambia	VIII	4			4
Zimbabwe	VIII	4			4

• – The service is available for delivery of shipments qualified as “Documents” (“Documents” shall mean “Express documents” with no commercial value). Shipments are not qualifying for “Express documents” are to be “Other shipments”. Please be advised that “Documents” and “Other shipments” are subjects to legal requirements of the country of destination.

✓ – The service is available for delivery of shipments qualified as “Documents” (“Documents” shall mean “Express documents” with no commercial value) and for delivery of “Other shipments” (shipments which are not qualifying for “Express documents” are to be “Other shipments”). Please be advised that “Documents” and “Other shipments” definitions are subjects to legal requirements of the country of destination.

\* Transit time is given in average working days and is valid for “Express documents” from Moscow and St. Petersburg. Add 1–2 days for other origins. Transit time may increase due to customs procedures. For more information on the availability of these services in your location please contact your nearest DHL office. Service capability may change during the year.

\*\* Not covered by DHL IMPORT EXPRESS.

\*\*\* Information on delivery within Russia on pages 29–46.

\*\*\*\* Average transit time (working days following the day of pick up).

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates		
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## DHL EXPRESS WORLDWIDE EXPORT

### Calculating the rate:

1. Check the destination countries available for this service in the table on pages 22–23.
2. Using the table “Rate zones for domestic services” on pages 30–41 identify Russian rate zone for your city.
3. Identify rate zone number of the destination country in the table on pages 22–23.
4. Reading across numbers of rate zones for origin city and destination country using a table “Rate codes for international delivery” on page 21 identify rate code.
5. In the table on the page 25 indicate the weight nearest to the weight of your shipment.
6. Reading across from the weight indicator to rate zone will give you the rate for sending your shipment.

### Example:

To send your 7 kg parcel using DHL EXPRESS Worldwide from Ekaterinburg to China:

1. Check whether this service is available to China. The answer is yes.
2. In the list of served cities identify rate zone for Ekaterinburg. It is zone 13.
3. Identify the zone number for China. It is zone VI.
4. In the table “Rate codes for international delivery” the intersection of Russian rate zone 13 and international rate zone VI gives rate code 4.
5. The intersection of rate 4 and 7 kg weight in the table on the page 25 shows the rate.
6. The rate for your shipment is 23,830 RUB.



# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## Service Rates\*

### DHL EXPRESS WORLDWIDE EXPORT

Weight <sup>1</sup> in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
<b>Documents only up to 2kg</b>								
0.30 <sup>2</sup>	3,910	5,430	5,520	6,910	5,560	7,510	9,560	10,920
0.50	4,380	5,830	5,930	7,320	6,010	8,220	10,340	11,680
1.00	5,670	7,160	7,610	8,820	7,670	10,160	12,250	13,960
1.50	6,560	8,250	8,940	10,150	9,090	11,900	14,110	15,960
2.00	7,450	9,340	10,270	11,480	10,510	13,640	15,970	17,960
<b>Documents from 2.5kg and non-documents** from 0.5kg</b>								
0.50	4,820	6,340	6,500	7,800	6,810	8,870	10,710	12,440
1.00	6,240	7,750	8,340	9,310	8,560	10,640	12,700	14,940
1.50	7,000	8,850	9,480	10,650	10,020	12,330	14,570	17,210
2.00	7,760	9,950	10,620	11,990	11,480	14,020	16,440	19,480
2.50	8,450	10,960	11,740	13,290	12,940	15,590	18,350	21,680
3.00	9,100	11,960	12,900	14,550	14,270	17,020	20,210	23,810
3.50	9,750	12,960	14,060	15,810	15,600	18,450	22,070	25,940
4.00	10,400	13,960	15,220	17,070	16,930	19,880	23,930	28,070
4.50	11,050	14,960	16,380	18,330	18,260	21,310	25,790	30,200
5.00	11,700	15,960	17,540	19,590	19,590	22,740	27,650	32,330
5.50	12,350	16,860	18,540	20,650	20,580	24,170	29,440	34,390
6.00	13,000	17,760	19,540	21,710	21,570	25,600	31,230	36,450
6.50	13,650	18,660	20,540	22,770	22,560	27,030	33,020	38,510
7.00	14,300	19,560	21,540	23,830	23,550	28,460	34,810	40,570
7.50	14,950	20,460	22,540	24,890	24,540	29,890	36,600	42,630
8.00	15,600	21,360	23,540	25,950	25,530	31,320	38,390	44,690
8.50	16,250	22,260	24,540	27,010	26,520	32,750	40,180	46,750
9.00	16,900	23,160	25,540	28,070	27,510	34,180	41,970	48,810
9.50	17,550	24,060	26,540	29,130	28,500	35,610	43,760	50,870
10.00	18,200	24,960	27,540	30,190	29,490	37,040	45,550	52,930
10.50	18,750	25,610	28,310	30,950	30,210	38,000	46,870	54,480
11.00	19,300	26,260	29,080	31,710	30,930	38,960	48,190	56,030
11.50	19,850	26,910	29,850	32,470	31,650	39,920	49,510	57,580
12.00	20,400	27,560	30,620	33,230	32,370	40,880	50,830	59,130
12.50	20,950	28,210	31,390	33,990	33,090	41,840	52,150	60,680
13.00	21,500	28,860	32,160	34,750	33,810	42,800	53,470	62,230
13.50	22,050	29,510	32,930	35,510	34,530	43,760	54,790	63,780
14.00	22,600	30,160	33,700	36,270	35,250	44,720	56,110	65,330
14.50	23,150	30,810	34,470	37,030	35,970	45,680	57,430	66,880
15.00	23,700	31,460	35,240	37,790	36,690	46,640	58,750	68,430
15.50	24,250	32,110	36,010	38,550	37,410	47,600	60,070	69,980
16.00	24,800	32,760	36,780	39,310	38,130	48,560	61,390	71,530
16.50	25,350	33,410	37,550	40,070	38,850	49,520	62,710	73,080
17.00	25,900	34,060	38,320	40,830	39,570	50,480	64,030	74,630
17.50	26,450	34,710	39,090	41,590	40,290	51,440	65,350	76,180
18.00	27,000	35,360	39,860	42,350	41,010	52,400	66,670	77,730
18.50	27,550	36,010	40,630	43,110	41,730	53,360	67,990	79,280
19.00	28,100	36,660	41,400	43,870	42,450	54,320	69,310	80,830
19.50	28,650	37,310	42,170	44,630	43,170	55,280	70,630	82,380
20.00	29,200	37,960	42,940	45,390	43,890	56,240	71,950	83,930
+ 0.50	540	550	720	710	730	790	1,160	1,310
30.00	40,000	48,960	57,340	59,590	58,490	72,040	95,150	110,130
+ 1.00	720	980	1,080	1,130	1,310	1,510	1,980	2,390
40.00	47,200	58,760	68,140	70,890	71,590	87,140	114,950	134,030
+ 1.00	720	980	1,080	1,130	1,310	1,510	1,980	2,390
50.00	54,400	68,560	78,940	82,190	84,690	102,240	134,750	157,930
+ 1.00	720	980	1,080	1,130	1,310	1,510	1,980	2,390
70.00	68,800	88,160	100,540	104,790	110,890	132,440	174,350	205,730
+ 1.00	1,030	1,300	1,530	1,570	1,700	2,080	2,590	2,750
300.00	305,700	387,160	452,440	465,890	501,890	610,840	770,050	838,230
+ 1.00	1,090	1,360	1,610	1,640	1,790	2,190	2,730	2,920
1000.00	1,068,700	1,339,160	1,579,440	1,613,890	1,754,890	2,143,840	2,681,050	2,882,230

Available up to 1000 kg shipment weight

<sup>1</sup> DHL's shipment charges are calculated according to the higher of actual or volumetric weight of each cargo place. The weight shall be rounded up to the value divisible by 0.5 kg (for weighing less 30 kg) and 1 kg (for shipments weighing more than 30 kg). For example: 2.1 kg shall be rounded up to 2.5 kg, and 31.2 kg shall be rounded up to 32 kg.

<sup>2</sup> Attention! The minimal chargeable weight for the delivery of documents with no commercial value at DHL EXPRESS WORLDWIDE rates shall be 0.3 kg. For all other shipments the minimum chargeable weight is 0.5 kg.

\* All rates are stated in roubles exclusive of VAT and fuel surcharge. Rates for specific weights not shown in the table above are available on request in your nearest DHL office. DHL is entitled to change its rates on its sole discretion.

\*\* Shipments qualified as "Documents" shall mean "Express documents" with no commercial value. Shipments which are not qualifying for "Express documents" are to be "Other shipments". Please be advised that "Documents" and "Other shipments" definitions are subjects to legal requirements of the country of destination.

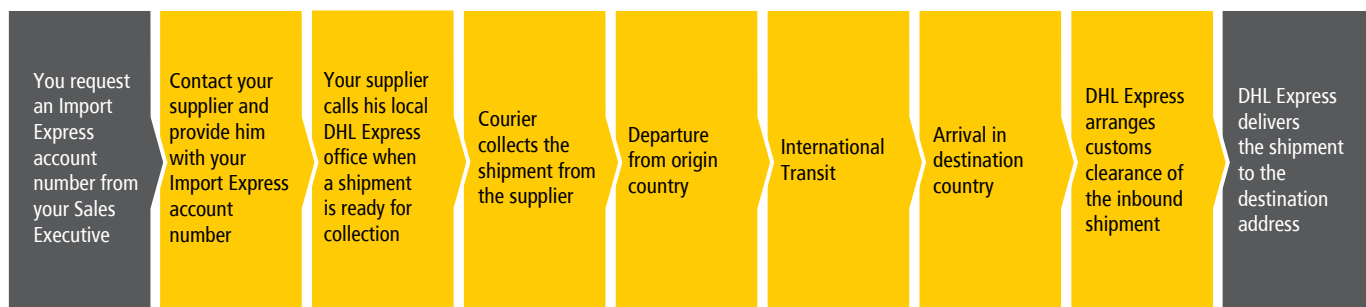
# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## DHL EXPRESS WORLDWIDE IMPORT

### HOW IT WORKS\*



When you set up an Import Express account with DHL, you can receive shipments from more than 220 countries around the world and have complete control over the costs and process. Door-to-door.

An Import Express account offers:

#### One Account

Handle all your inbound shipments through a single account number, simplifying tracking and supplier control.

#### One Company

Trust the world's leading express company to take care of all your import shipments whenever your business needs them.

#### One Phone Call

Your suppliers phone our Customer Service Advisors in the usual way and we'll handle the rest, giving you more time for your business.

#### One Network

Your shipments travel through DHL Express' integrated delivery network, giving you the confidence in reliability that your business demands.

#### One Invoice

If you have one supplier or multiple suppliers from several countries, all your Import Express shipments will be shown on just one single invoice.

#### One Speed

The same DHL EXPRESS WORLDWIDE delivery standard is promised for your inbound shipments as with your outbound shipments. Your supplier only needs to have the shipment and relevant paperwork ready for our courier to make a collection.

\* For more information on the availability of these services in your location please contact your nearest DHL office.

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## DHL EXPRESS WORLDWIDE IMPORT

### Calculating the rate:

1. Check the origin countries available for this service in the table on pages 22–23.
2. Using the same table on pages 22–23 identify rate zone for origin country.\*
3. Using the table “Rate zones for domestic services” on pages 30–41 identify Russian rate zone for destination city.
4. In the table “Rate codes for international delivery” on page 21 identify rate code using intersection of origin and destination.
5. In the table on the page 28 indicate the weight nearest to the weight of your shipment.
6. Reading across from the weight indicator to rate zone will give you the rate for sending your shipment.

### Example:

To send your 10 kg parcel using DHL IMPORT EXPRESS WORLDWIDE from Switzerland to Novosibirsk:

1. Check whether this service is available from Switzerland. The answer is yes.
2. In the same table identify rate zone for Switzerland. It is zone III.
3. In the list of served cities identify rate zone for Novosibirsk. It is zone 15.
4. In the table “Rate codes for international delivery” the intersection of zones 15 and III gives the rate code 3.
5. The intersection of rate 3 and 10 kg weight in the table on the page 28 shows the rate.
6. The rate for your shipment is 32,310 RUB.

\* Service capability may change during the year. For more information on the availability of these services in your location please contact your nearest DHL office.

# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates					
Calculate the Price of Your Shipment		Optional Services		Surcharges		Customs Services		Service Capability and Rating Zones		Export Services		Import Services	
Service Rates*													
DHL EXPRESS WORLDWIDE IMPORT													
Weight <sup>1</sup> in kg		Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8				
Documents only up to 2kg													
0.50	5,160	6,880	7,000	8,650	7,100	9,690	12,200	13,780					
1.00	6,670	8,450	8,980	10,420	9,080	11,980	14,440	16,430					
1.50	7,720	9,740	10,550	11,960	10,740	14,050	16,650	18,810					
2.00	8,770	11,030	12,120	13,500	12,400	16,120	18,860	21,190					
Documents from 2.5kg and non-documents** from 0.5kg													
0.50	5,690	7,480	7,680	9,200	8,040	10,480	12,630	14,670					
1.00	7,360	9,140	9,850	10,980	10,090	12,560	14,970	17,610					
1.50	8,250	10,430	11,180	12,560	11,810	14,550	17,190	20,320					
2.00	9,140	11,720	12,510	14,140	13,530	16,540	19,410	23,030					
2.50	9,920	12,820	13,760	15,530	15,120	18,230	21,470	25,380					
3.00	10,690	14,000	15,110	17,020	16,690	19,900	23,640	27,880					
3.50	11,460	15,180	16,460	18,510	18,260	21,570	25,810	30,380					
4.00	12,230	16,360	17,810	20,000	19,830	23,240	27,980	32,880					
4.50	13,000	17,540	19,160	21,490	21,400	24,910	30,150	35,380					
5.00	13,770	18,720	20,510	22,980	22,970	26,580	32,320	37,880					
5.50	14,510	19,770	21,690	24,220	24,110	28,240	34,410	40,270					
6.00	15,250	20,820	22,870	25,460	25,250	29,900	36,500	42,660					
6.50	15,990	21,870	24,050	26,700	26,390	31,560	38,590	45,050					
7.00	16,730	22,920	25,230	27,940	27,530	33,220	40,680	47,440					
7.50	17,470	23,970	26,410	29,180	28,670	34,880	42,770	49,830					
8.00	18,210	25,020	27,590	30,420	29,810	36,540	44,860	52,220					
8.50	18,950	26,070	28,770	31,660	30,950	38,200	46,950	54,610					
9.00	19,690	27,120	29,950	32,900	32,090	39,860	49,040	57,000					
9.50	20,430	28,170	31,130	34,140	33,230	41,520	51,130	59,390					
10.00	21,170	29,220	32,310	35,380	34,370	43,180	53,220	61,780					
10.50	21,800	29,950	33,170	36,220	35,180	44,260	54,720	63,540					
11.00	22,430	30,680	34,030	37,060	35,990	45,340	56,220	65,300					
11.50	23,060	31,410	34,890	37,900	36,800	46,420	57,720	67,060					
12.00	23,690	32,140	35,750	38,740	37,610	47,500	59,220	68,820					
12.50	24,320	32,870	36,610	39,580	38,420	48,580	60,720	70,580					
13.00	24,950	33,600	37,470	40,420	39,230	49,660	62,220	72,340					
13.50	25,580	34,330	38,330	41,260	40,040	50,740	63,720	74,100					
14.00	26,210	35,060	39,190	42,100	40,850	51,820	65,220	75,860					
14.50	26,840	35,790	40,050	42,940	41,660	52,900	66,720	77,620					
15.00	27,470	36,520	40,910	43,780	42,470	53,980	68,220	79,380					
15.50	28,100	37,250	41,770	44,620	43,280	55,060	69,720	81,140					
16.00	28,730	37,980	42,630	45,460	44,090	56,140	71,220	82,900					
16.50	29,360	38,710	43,490	46,300	44,900	57,220	72,720	84,660					
17.00	29,990	39,440	44,350	47,140	45,710	58,300	74,220	86,420					
17.50	30,620	40,170	45,210	47,980	46,520	59,380	75,720	88,180					
18.00	31,250	40,900	46,070	48,820	47,330	60,460	77,220	89,940					
18.50	31,880	41,630	46,930	49,660	48,140	61,540	78,720	91,700					
19.00	32,510	42,360	47,790	50,500	48,950	62,620	80,220	93,460					
19.50	33,140	43,090	48,650	51,340	49,760	63,700	81,720	95,220					
20.00	33,770	43,820	49,510	52,180	50,570	64,780	83,220	96,980					
+ 0.50	640	630	830	850	840	920	1,320	1,550					
30.00	46,570	56,420	66,110	69,180	67,370	83,180	109,620	127,980					
+ 1.00	830	1,140	1,310	1,350	1,500	1,740	2,270	2,750					
40.00	54,870	67,820	79,210	82,680	82,370	100,580	132,320	155,480					
+ 1.00	830	1,140	1,310	1,350	1,500	1,740	2,270	2,750					
50.00	63,170	79,220	92,310	96,180	97,370	117,980	155,020	182,980					
+ 1.00	830	1,140	1,310	1,350	1,500	1,740	2,270	2,750					
70.00	79,770	102,020	118,510	123,180	127,370	152,780	200,420	237,980					
+ 1.00	1,160	1,490	1,750	1,790	1,960	2,410	2,970	3,520					
300.00	346,570	444,720	521,010	534,880	578,170	707,080	883,520	1,047,580					
+ 1.00	1,210	1,560	1,840	1,880	2,060	2,530	3,120	3,700					
1000.00	1,193,570	1,536,720	1,809,010	1,850,880	2,020,170	2,478,080	3,067,520	3,637,580					
Available up to 1000 kg shipment weight													

Available up to 1000 kg shipment weight

<sup>1</sup> DHL's shipment charges are calculated according to the higher of actual or volumetric weight of each cargo place. The weight shall be rounded up to the value divisible by 0.5 kg (for weighing less 30 kg) and 1 kg (for shipments weighing more than 30 kg). For example: 2.1 kg shall be rounded up to 2.5 kg, and 31.2 kg shall be rounded up to 32 kg.

\* All rates are stated in roubles exclusive of VAT and fuel surcharge. Rates for specific weights not shown in the table above are available on request. DHL is entitled to change its rates on its sole discretion. If both the point of departure and point of destination lie outside Russia, please select the required zone as per destination country.

\*\* Shipments qualified as "Documents" shall mean "Express documents" with no commercial value. Shipments which are not qualifying for "Express documents" are to be "Other shipments". Please be advised that "Documents" and "Other shipments" definitions are subjects to legal requirements of the country of destination.



# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Calculate the Price of Your Shipment

### Optional Services

### Surcharges

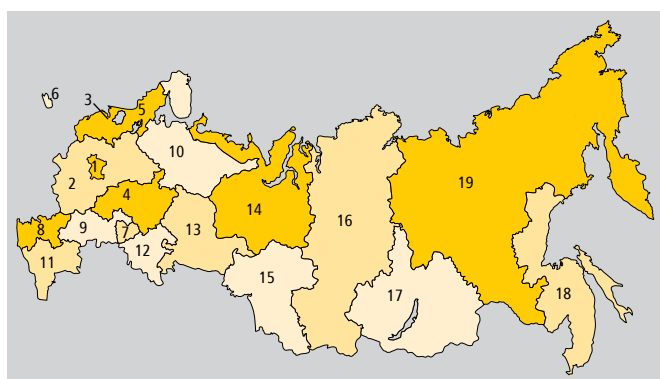
### Customs Services

### Service Capability and Rating Zones

### Export Services

### Import Services

## DOMESTIC SERVICES



DHL delivers documents and parcels door-to-door to the majority of cities and locations across Russia\*\*. Now we offer Same Day, pre 09:00 hrs, pre 10:30 hrs, pre 12:00 hrs and pre close of business time definite delivery to many towns and cities\*\*\*.

Please check your delivery options when making a pick up request. DHL Express can take care of your light weight or heavy weight shipments up to 250 kg.

1. Moscow, Moscow Oblast
2. Central Federal District (except Moscow and Moscow Oblast), Vologda Oblast
3. Saint Petersburg
4. Kirov, Nizhniy Novgorod, Penza Oblast, Mary El Republic, Mordovia, Tatarstan, Udmurt and Chuvash Republics
5. Novgorod, Pskov, Leningrad\* Oblasts, Republic of Karelia
6. Kaliningrad Oblast
7. Samara Oblast
8. Krasnodar Krai\*, Rostov Oblast, Republic of Adygea, Republic of Kalmykia
9. Saratov, Ulyanovsk, Volgograd Oblasts
10. Arkhangelsk and Murmansk Oblasts, Komi Republic
11. Astrakhan Oblast, North Caucasian Federal District
12. Orenburg Oblast, Republic of Bashkortostan\*
13. Perm Krai\*, Sverdlovsk, Chelyabinsk\* and Tyumen
14. Yamalo-Nenets Autonomous Okrug, Khanty-Mansi Autonomous Okrug and Kurgan Oblasts
15. Novosibirsk, Omsk, Tomsk\* Oblasts, Altay Krai, Altai Republic
16. Krasnoyarsk Krai\*, Tuva Republic, Republic of Khakassia, Kemerovo Oblast

17. Irkutsk Oblast, Zabaykalsky Krai, Buryat Republic
18. Khabarovsk Krai, Jewish Autonomous Oblast, Sakhalin Oblast, Primorsky Krai
19. Kamchatka Krai, Amur and Magadan Oblasts, Sakha Republic, Chukotka Autonomous Okrug

### Calculating the rate:

1. Identify which service you require on page 5.
2. Identify the zone numbers of the origin and destination locations, using the list of domestic zones on pages 30–41 or the map on this page.
3. Use the table “Rate codes for delivery within Russia” below to find the letter key that corresponds to the origin and destination zone numbers you have identified.
4. Identify the appropriate rate table for the service selected on pages 42–46.
5. Using the rate identified, read down the rate table until you find the weight indicator closest to the weight of your shipment.
6. Reading across at this weight indicator will give you the rate for sending your shipment.

## RATE CODES FOR DELIVERY WITHIN RUSSIA

Origin zone	Destination zone																		
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
1	A	B	B	D	D	D	D	D	D	E	F	E	E	G	F	G	G	H	I
2	A	B	C	D	D	D	D	D	D	F	F	E	E	H	G	G	G	H	I
3	B	C	A	D	C	D	D	D	E	C	E	E	E	H	F	G	G	H	I
4	B	C	C	A	D	D	C	D	E	E	D	C	E	H	G	G	G	H	I
5	C	D	C	D	B	C	D	D	E	C	F	E	F	H	G	G	H	I	I
6	C	D	C	D	C	A	D	D	D	E	F	E	F	H	G	G	H	I	I
7	C	D	D	C	D	D	A	C	C	F	C	B	E	H	F	G	G	H	I
8	C	D	D	D	D	D	C	A	C	F	C	C	F	H	G	G	G	H	I
9	C	D	D	D	E	D	C	C	B	F	C	C	F	H	G	G	G	H	I
10	C	E	B	D	C	D	E	E	C	F	E	E	F	F	G	G	H	I	I
11	C	E	D	D	E	E	C	C	C	F	B	D	F	H	G	G	G	H	I
12	C	D	D	C	E	E	B	C	C	F	D	B	D	F	F	G	G	H	I
13	D	E	D	E	F	F	E	F	F	F	F	D	A	C	D	F	F	H	I
14	E	G	E	G	G	G	G	G	G	F	H	F	C	B	E	F	G	H	I
15	E	G	F	F	G	G	G	G	G	H	H	F	D	F	B	B	C	F	I
16	E	F	F	F	G	G	F	F	G	H	H	G	F	F	B	B	C	F	I
17	E	G	F	G	G	H	G	G	G	H	H	G	E	G	C	C	C	F	H
18	F	H	F	H	H	I	H	H	H	I	I	H	H	I	F	F	F	C	G
19	H	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	H	G	G

\* Most of the cities in mentioned regions belong to stated tariff zone. Exact information is mentioned in the table “Rate zones for domestic services”.

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Ababurovo (Leninskiy distr., Moscow Region)	1	1				
Abakan (Republic of Khakassia)	16	2				
Abaza (Republic of Khakassia)	16	4				✓
Abinsk (Krasnodar Territory)	8	1				
Achinsk (Krasnoyarsk Territory)	16	3				✓
Adler (Krasnodar Territory)	11	2				
Adygeysk (Krasnodar Territory)	8	3				
Aeroport (Tomsk Region)	15	2	•			
Afipskiy (Krasnodar Territory)	8	1				
Agidel (Republic of Bashkortostan)	12	2				✓
Agryz (Republic of Tatarstan)	4	4				✓
Akademgorodok (Novosibirsk Region)	15	1	•			
Akhtyrskiy (Krasnodar Territory)	8	3				✓
Akinshino (Naro-Fominsky distr., Moscow Region)	1	1				
Aksay (Rostov-on-Don Region)	8	2				
Akulovo (Moscow Region)	1	1				
Alabushevo (Moscow Region)	1	1				
Alapaevsk (Sverdlovsk Region)	13	3				✓
Aleksandrov (Vladimir Region)	2	3				✓
Aleksandrovo (Podolsky distr., Moscow Region)	1	1				
Aleksandrovsk (Perm Territory)	13	4				✓
Alekseevka (Alekseevskiy distr., Belgorod Region)	2	3				✓
Alekseevka (Kinel, Samara Region)	7	3				
Aleksin (Tula Region)	2	3				✓
Aleksandrovka (Zelenograd, Moscow)	1	1				
Aleksandrovskaya (Kurortnyi distr., St. Petersburg)	3	1				
Alexandrovskaya (Pushkinskiy distr., St. Petersburg)	3	1				
Aleysk (Altai Territory)	15	4				✓
Alkhimovo (Podolsky distr., Moscow Region)	1	3				
Almet'yevsk (Republic of Tatarstan)	4	2				
Anapa (Krasnodar Territory)	8	1				
Andreevskoe (Leninskiy distr., Moscow Region)	1	1				
Andreevskoe (Podolsky distr., Moscow Region)	1	1				
Angarsk (Irkutsk Region)	17	2	•			
Aniva (Sakhalin Region)	18	3				
Ankudinovo (Naro-Fominsky distr., Moscow Region)	1	1				
Anna (Voronezh Region)	2	3				✓
Anzhero-Sudzhensk (Kemerovo Region)	16	4				✓
Aprelevka (Naro-Fominsk distr., Moscow Region)	1	1				
Apsheronsk (Krasnodar Territory)	8	2				✓
Aramil (Sverdlovsk Region)	13	1				
Arkhangelsk (Arkhangelsk Region)	10	1	•	•		
Arkhangelskoe (Naro-Fominsk distr., Moscow Region)	1	1				✓
Armavir (Krasnodar Territory)	8	1	•			

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Armazovo (Podolsky distr., Moscow Region)	1	1				
Arsk (Republic of Tatarstan)	4	3				
Artemovskiy (Sverdlovsk Region)	13	3				✓
Arzamas (Nizhniy Novgorod Region)	4	3				✓
Asbest (Sverdlovsk Region)	13	2				✓
Asha (Chelyabinsk Region)	13	3				✓
Askiz (Republic of Khakassia)	16	4				✓
Astrakhan (Astrakhan Region)	11	2	•	•		
Atamanovka (Trans-Baikal Territory)	17	4				
Atkarsk (Saratov Region)	9	3				✓
Aznakaev (Republic of Tatarstan)	4	4				
Azov (Rostov-on-Don Region)	8	1				
Bachurino (Leninskiy distr., Moscow Region)	1	1				
Bagrationovsk (Kaliningrad Region)	6	2				✓
Baklanovo (Podolsky distr., Moscow Region)	1	1				
Baksan (Kabardino-Balkarian Republic)	11	2				✓
Balabanovo (Kaluga Region)	2	1				
Balakhna (Nizhniy Novgorod Region)	4	1				
Balakovo (Saratov Region)	9	2				✓
Balashikha (Moscow Region)	1	1				
Baltiysk (Kaliningrad Region)	6	2				✓
Baranovo (Naro-Fominsky distr., Moscow Region)	1	1				
Barnaul (Altai Territory)	15	2	•			
Barsovo (Khanty-Mansi Autonomous Area – Yugra)	14	3				
Barysh (Ulyanovsk Region)	9	4				✓
Bataysk (Rostov-on-Don Region)	8	2				
Belaya Kalitva (Rostov-on-Don Region)	8	3				✓
Belebey (Republic of Bashkortostan)	12	3				✓
Belgorod (Belgorod Region)	2	1	•			
Belogorsk (Amur Region)	19	3				✓
Beloozerskiy (Voskresenskiy distr., Moscow Region)	1	1				✓
Belorechensk (Krasnodar Territory)	8	1				
Beloretsk (Republic of Bashkortostan)	14	2				✓
Belousovo (Kaluga Region)	2	2				
Belousovo (Naro-Fominsky distr., Moscow Region)	1	1				✓
Belovo (Kemerovo Region)	16	4				✓
Beloyarskiy (Sverdlovsk Region)	13	2				✓
Belozersk (Vologda Region)	2	3				✓
Beliy (Krasnodar Territory)	8	1				
Belyy Yar (Khanty-Mansi Autonomous Area – Yugra)	14	3				
Belyy Yar (Ulyanovsk Region)	9	4				✓
Berdsk (Novosibirsk Region)	15	1				
Berezniki (Perm Territory)	13	1				
Berezovka (Krasnoyarsk Territory)	16	3				

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Bereznovka (Republic of Bashkortostan)	12	1				
Bereznovka (Ulyanovsk Region)	9	4				✓
Bereznovskiy (Kemerovo Reg)	16	4				✓
Bereznovskiy (Sverdlovsk Region)	13	1				
Beslan (Republic of North Ossetia – Alanian)	11	3				
Biofabrika (Orel Region)	2	1				
Birbidzhan (Jewish Autonomous Region)	18	2				✓
Birsk (Republic of Bashkortostan)	12	2				✓
Biysk (Altai Territory)	15	3				✓
Blagoveschensk (Amur Region)	19	2				
Blagoveschensk (Republic of Bashkortostan)	12	2				✓
Bobrov (Voronezh Region)	2	4				✓
Bodaybo (Irkutsk Region)	17	4				
Bogdanovich (Sverdlovsk Region)	13	2				✓
Bogorodsk (Nizhny Novgorod Region)	4	3				
Bogotol (Krasnoyarsk Territory)	16	5				✓
Bolkhov (Orel Region)	2	1				✓
Bologoe (Tver Region)	2	4				✓
Bolshoe Pokrovskoe (Naro-Fominsky distr., Moscow Region)	1	1				
Bolshoe Svinorye (Naro-Fominsky distr., Moscow Region)	1	1				
Bolshoy Kamen (Primorye Territory)	18	5				
Bor (Nizhny Novgorod Region)	4	1				
Bor (Volkhovskiy distr., Leningrad Region)	3	3				✓
Borisoglebsk (Voronezh Region)	2	3				✓
Borodino (Krasnoyarsk Territory)	16	6				✓
Borovich (Novgorod Region)	5	3				✓
Borovsk (Kaluga Region)	2	3				
Botakovo (Naro-Fominsky distr., Moscow Region)	1	1				
Bratsk (Irkutsk Region)	17	2	•			
Bronnitsy (Moscow Region)	1	3				✓
Bryansk (Bryansk Region)	2	1	•			
Bugulma (Republic of Tatarstan)	4	3				
Buguruslan (Orenburg Region)	7	4				✓
Burtsevo (Leninskiy distr., Moscow Region)	1	1				
Burtsevo (Naro-Fominsky distr., Moscow Region)	1	1				
Butovo (Moscow)	1	1				
Buy (Kostroma Region)	2	3				✓
Buzuluk (Orenburg Region)	12	2				✓
Bylovo (Podolskiy distr., Moscow Region)	1	1				✓
Chapaevsk (Samara Region)	7	4				✓
Chaplygin (Lipetsk Region)	2	3				✓
Chaykovskiy (Udmurtian Republic)	4	4				✓
Chebarkul (Chelya binsk Region)	13	3				
Cheboksary (Chuvash Republic)	4	1	•			
Chekhov (Moscow Region)	1	1				

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Chelyabinsk (Chelyabinsk Region)	13	1	•			
Cherepovets (Vologda Region)	2	1	•			
Cherepovo (Leninskiy distr., Moscow Region)	1	1				
Cherkessk (Karachayevo-Circassian Republic)	11	3				✓
Chernogorsk (Republic of Khakassia)	16	2				
Chernomorskiy (Krasnodar Territory)	8	3				✓
Chernyakhovsk (Kaliningrad Region)	6	2				✓
Chistopol (Republic of Tatarstan)	4	4				✓
Chita (Trans-Baikal Territory)	17	2	•			
Chudovo (Novgorod Region)	5	3				✓
Chufarovo (Ulyanovsk Region)	9	4				✓
Chusovoy (Perm Territory)	13	4				✓
Dagomys (Krasnodar Territory)	11	2				
Dankov (Lipetsk Region)	2	3				✓
Davlekanovo (Republic of Bashkortostan)	12	2				✓
Davydkovo (Naro-Fominsky distr., Moscow Region)	1	1				
Davydovo (Podolsky distr., Moscow Region)	1	1				
Dedovsk (Moscow Region)	1	1				
Demyanovo (Klin distr., Moscow Region)	1	1				
Desna (Leninskiy distr., Moscow Region)	1	1				
Desnogorsk (Smolensk Region)	2	3				✓
Dev'yatskoe (Podolsky distr., Moscow Region)	1	1				
Dimitrovgrad (Ulyanovsk Region)	9	2				✓
Divnogorsk (Krasnoyarsk Territory)	16	4				
Dmitrov (Moscow Region)	1	2				
Dmitrovka (Podolsky distr., Moscow Region)	1	1				✓
Dolgoprudnyy (Moscow Region)	1	1				
Dolinsk (Sakhalin Region)	18	5				✓
Domodedovo (Moscow Region)	1	1				
Donetsk (Rostov-on-Don Region)	8	3				
Donskoy (Tula Region)	2	1				✓
Donskoy (Rostov-on-Don Region)	8	1				
Dubki (Naro-Fominsky distr., Moscow Region)	1	1				
Dubna (Moscow Region)	1	2				
Dubrovka (Moscow Region)	1	1				
Dudinka (Krasnoyarsk Territory)	16	5				✓
Dudkino (Leninskiy distr., Moscow Region)	1	1				
Dudkino (Naro-Fominsky distr., Moscow Region)	1	1				
Dyatkov (Bryansk Region)	2	2				✓
Dyurtyuli (Republic of Bashkortostan)	12	2				✓
Dzerzhinsk (Irkutsk Region)	17	2				
Dzerzhinsk (Nizhny Novgorod Region)	4	1				
Dzerzhinskiy (Moscow Region)	1	1				
Efremov (Tula Region)	2	3				✓
Egoryevsk (Moscow Region)	1	1				
Ekaterinburg (Sverdlovsk Region)	13	1	•	•	•	

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Elabuga (Republic of Tatarstan)	4	2				
Elektrogorsk (Moscow Region)	1	2				✓
Elektrostal (Moscow Region)	1	1				
Elektrougli (Moscow Region)	1	2				
Elets (Lipetskaya Region)	2	2				✓
Elista (Republic of Kalmykia)	8	2				✓
Elizarovo (Naro-Fominsky distr., Moscow Region)	1	1				
Elizovo (Kamchatka Territory)	19	5				✓
Emelyanovo (Krasnoyarsk Territory)	16	4				
Emelyanovo (Vologda Region)	2	1				
Enem (Krasnodar Territory)	8	1				
Engels (Saratov Region)	9	2				
Eniseysk (Krasnoyarsk Territory)	16	6				✓
Ermolino (Kaluga Region)	2	3				
Essentuki (Stavropol Territory)	11	3				
Evseevo (Leninskiy distr., Moscow Region)	1	1				
Eysk (Krasnodar Territory)	8	1				
Filimonki (Leninskiy distr., Moscow Region)	1	1				
Filino (Podolsky distr., Moscow Region)	1	1				
Fokino (Primorye Territory)	18	5				
Fokino (Bryansk Region)	2	2				✓
Fominskoe (Naro-Fominsky distr., Moscow Region)	1	1				
Frolovo (Volgograd Region)	9	4				✓
Fryazino (Moscow Region)	1	1				
Gagarin (Smolensk Region)	2	3				✓
Gatchina (Leningrad Region)	3	1				
Gavrilov-Yam (Yaroslavl Region)	2	3				✓
Gay (Orenburg Region)	12	4				✓
Gazoprovod (Moscow Region)	1	1				
Gelendzhik (Krasnodar Territory)	8	1				
Georgievsk (Stavropol Territory)	11	4				✓
Glazov (Udmurtian Republic)	4	4				✓
Glazunovka (Orel Region)	2	1				✓
Golenishchevo (Leninskiy distr., Moscow Region)	1	1				
Golitsyno (Moscow Region)	1	1				✓
Golokhvastovo (Naro-Fominsky distr., Moscow Region)	1	1				✓
Golokhvastovo (Podolsky distr., Moscow Region)	1	1				
Goluboy Zaliv (Novosibirsk Region)	15	3				
Gorchakovo (Naro-Fominsky distr., Moscow Region)	1	1				
Gorelovo (St. Petersburg)	3	1				
Gorno-Altaysk (Republic of Altai)	15	4				✓
Gorodets (Nizhny Novgorod Region)	4	1				
Gorodishche (Leninskiy distr., Moscow Region)	1	1				
Gorodishche (Tver Region)	2	3				✓
Gorodishche (Voskresenskiy distr., Moscow Region)	1	1				
Gorohovets (Nizhny Novgorod Region)	4	2				✓
Gorskaya (St. Petersburg)	3	1				
Goryachiy Klyuch (Krasnodar Territory)	8	3				✓
GOSNIIIGA (Moscow Region)	1	1				
Govorovo (Moscow Region)	1	1				
Grayvoron (Belgorod Region)	2	3				✓
Grozniy (Chechen Republic)	11	2				
Gryazi (Lipetsk Region)	2	3				✓
Gryazovets (Vologda Region)	2	3				✓
Gubakha (Perm Territory)	13	4				✓
Gubkin (Belgorod Region)	2	2				✓
Gubkino (Leninskiy distr., Moscow Region)	1	1				
Gubkinskiy (Yamal-Nenets Autonomous Area)	14	4				✓
Gubtsevo (Moscow Region)	1	1				
Gudermes (Chechen Republic)	11	3				
Gukovo (Rostov-on-Don Region)	8	4				✓
Gulkevichi (Krasnodar Territory)	8	1				
Guryevsk (Kaliningrad Region)	6	1				
Gusev (Kaliningrad Region)	6	2				✓
Gus-Khrustalnyi (Vladimir Region)	2	2				✓
Gvardeysk (Kaliningrad Region)	6	2				✓
Ilanskiy (Krasnoyarsk Territory)	16	6				✓
Ilskiy (Krasnodar Territory)	8	3				
Ilyichevka (Naro-Fominsky distr., Moscow Region)	1	1				
Ilyino (Podolsky distr., Moscow Region)	1	1				✓
Inta (Komi Republic)	10	5				✓
Inza (Ulyanovsk Region)	9	4				✓
Irbis (Sverdlovsk Region)	13	3				✓
Irkutsk (Irkutsk Region)	17	2	•			
Isakovo (Podolsky distr., Moscow Region)	1	1				
Ishimbay (Republic of Bashkortostan)	12	1				
Iskitim (Novosibirsk Region)	15	3				
Istra (Moscow Region)	1	1				
Ivangorod (Leningrad Region)	5	4				✓
Ivankovo (Podolsky distr., Moscow Region)	1	1				
Ivanovo (Ivanovo Region)	2	1	•			
Ivanovskoe (Naro-Fominsky distr., Moscow Region)	1	1				
Ivanteevka (Moscow Region)	1	1				
Izhevsk (Udmurtian Republic)	4	1	•			
Izluchinsk (Khanty-Mansi Autonomous Area – Yugra)	14	3				
Izobilnyy (Stavropol Territory)	11	3				✓
Izvarino (Moscow Region)	1	1				
Izvarinskoy shkol (Moscow Region)	1	1				
Kachkanar (Sverdlovsk Region)	13	4				✓

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Kadnikov (Vologda Region)	2	3				✓
Kalashnikovo (Tver Region)	2	3				✓
Kaliningrad (Kaliningrad Region)	6	1	•			
Kaluga (Kaluga Region)	2	1	•			
Kamenka (Zelenograd distr., Kaliningrad Region)	6	2				
Kamenka (Leninskiy distr., Moscow Region)	1	1				
Kamenka (Naro-Fominsky distr., Moscow Region)	1	1				
Kamenka (Orel Region)	2	1				
Kamenka (Podolskiy distr., Moscow Region)	1	1				✓
Kamenka (Volkhovskiy distr., Leningrad Region)	3	3				✓
Kamenka (Leningrad Region)	3	1				
Kamennogorsk (Leningrad Region)	5	4				✓
Kamensk-Shakhtinskiy (Rostov-on-Don Region)	8	1				
Kamensk-Uralskiy (Sverdlovsk Region)	13	1				
Kameshkov (Vladimir Region)	2	3				✓
Kamyshin (Volgograd Region)	9	2				✓
Kamyshlov (Sverdlovsk Region)	13	3				✓
Kanash (Chuvash Republic)	4	4				✓
Kansk (Krasnoyarsk Territory)	16	6				✓
Karabanovo (Noginskiy distr., Moscow Region)	1	1				✓
Karabulak (Republic of Ingushetia)	11	4				✓
Karachev (Bryansk Region)	2	2				✓
Karakashevo (Leninskiy distr., Moscow Region)	1	1				
Karpinsk (Sverdlovsk Region)	13	4				✓
Kartmazovo (Leninskiy distr., Moscow Region)	1	1				
Kashira (Moscow Region)	1	3				✓
Kasimov (Ryazan Region)	2	3				✓
Kasli (Sverdlovsk Region)	13	3				
Kaspiysk (Republic of Dagestan)	11	3				
Kazan (Republic of Tatarstan)	4	1	•	•	•	
Kemerovo (Kemerovo Region)	16	2	•			
Khabarovsk (Khabarovsk Territory)	18	2	•			
Khadzyzhensk (Krasnodar Territory)	8	2				✓
Khanty-Mansiysk (Khanty-Mansi Autonomous Area – Yugra)	14	2	•			
Kharyino (Leninskiy distr., Moscow Region)	1	1				
Khatminki (Naro-Fominsky distr., Moscow Region)	1	1				
Khimki (Moscow Region)	1	1				
Kholmsk (Sakhalin Region)	18	3				✓
Khomutovo (Balashikhinsky distr., Moscow Region)	1	1				
Khomutovo (Stupinskiy distr., Moscow Region)	1	1				✓
Khotkovo (Moscow Region)	1	2				✓
Khotynets (Orel Region)	2	1				✓
Kinel (Samara Region)	7	3				
Kineshma (Ivanovo Region)	2	3				✓

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Kingisepp (Leningrad Region)	5	2				✓
Kirillov (Vologda Region)	2	3				✓
Kirishi (Leningrad Region)	3	2				✓
Kirov (Kirov Region)	4	2				
Kirov (Kaluga Region)	2	3				✓
Kirovgrad (Sverdlovsk Region)	13	4				✓
Kirovo-Chepetsk (Kirov Region)	4	3				
Kirovsk (Murmansk Region)	10	3				✓
Kirovsk (Kirovsk distr., Leningrad Region)	3	3				✓
Kirpichnogo Zavoda (Klin distr., Moscow Region)	1	1				✓
Kirpichnogo Zavoda (Naro-Fominsky distr., Moscow Region)	1	1				
Kirpichnyy (Sverdlovsk Region)	13	1				
Kiselevka (Leninskiy distr., Moscow Region)	1	1				
Kislovodsk (Stavropol Territory)	11	4				
Klimovka (Podolskiy distr., Moscow Region)	1	1				✓
Klimovo (Bryansk Region)	2	3				✓
Klimovsk (Moscow Region)	1	1				
Klin (Moscow Region)	1	1				
Klintsy (Bryansk Region)	2	3				✓
Klokov (Naro-Fominsky distr., Moscow Region)	1	1				
Knutovo (Leninskiy distr., Moscow Region)	1	1				
Kogalym (Khanty-Mansi Autonomous Area – Yugra)	14	2				✓
Kokhma (Ivanovo Region)	2	3				
Kola (Murmansk Region)	10	2				
Kolchugino (Vladimir Region)	2	3				✓
Kolomna (Moscow Region)	1	1				
Kolotilovo (Podolskiy distr., Moscow Region)	1	1				✓
Kolpino (St. Petersburg)	3	1				
Kommunar (Leningrad Region)	3	1				
Kommunarka (Moscow Region)	1	1				
Komsomolskiy (Republic of Mordovia)	4	3				✓
Komsomolsk-na-Amure (Khabarovsk Territory)	18	3				
Konakovo (Tver Region)	2	3				✓
Konakovo (Podolskiy distr., Moscow Region)	1	1				
Koncheevo (Leninskiy distr., Moscow Region)	1	1				
Kondopoga (Republic of Karelia)	5	4				✓
Kondrovo (Kaluga Region)	2	1				
Konstantinovsk (Rostov on-Don Region)	8	4				✓
Konyushkovo (Naro-Fominsky distr., Moscow Region)	1	1				
Kopeysk (Chelyabinsk Region)	13	2				
Korenevo (Lyuberskiy distr., Moscow Region)	1	1				
Korenovsk (Krasnodar Territory)	8	2				✓
Korkino (Chelyabinsk Region)	13	3				
Korocho (Belgorod Region)	2	3				✓
Korolev (Moscow Region)	1	1				

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- \*\*\* Average transit time (working days).

# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Calculate the Price of Your Shipment

### Optional Services

### Surcharges

### Customs Services

### Service Capability and Rating Zones

### Export Services

### Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Korsakov (Sakhalin Region)	18	3				
Koryazhma (Arhangelsk Region)	10	5				✓
Kosino (Moscow)	1	1				
Kosino-Ukhtomskiy (Moscow Region)	1	1				
Kostishovo (Podolsky distr., Moscow Region)	1	1				
Kostomuksha (Republic of Karelia)	5	4				✓
Kostroma (Kostroma Region)	2	1	•			
Kotelniki (Moscow Region)	1	1				
Kotelnikovo (Gatchina distr., Leningrad Region)	3	1				
Kotlas (Arkhangelsk Region)	10	3				✓
Kotovsk (Tambov Region)	2	3				
Kovrov (Vladimir Region)	2	2				✓
Kozelsk (Kaluga Region)	2	3				✓
Kozhukhovo (Moscow)	1	1				
Kozlovka (Chuvash Republic)	4	4				✓
Kozlovo (Kaluga Region)	2	1				
Kozmodemyansk (Republic of Mari El)	4	4				✓
Krasnaya Gora (Tver Region)	2	3				
Krasnaya Pakhra (Podolskiy distr., Moscow Region)	1	1				✓
Krasnaya Polyana (Ulyanovsk Region)	9	4				✓
Krasnaya Polyana (Krasnodar Territory)	11	3				✓
Krasnaya Volya (Krasnodar Territory)	11	2				
Krasnoarmeysk (Moscow Region)	1	2				✓
Krasnoarmeyskiy (Krasnodar Territory)	8	1				
Krasnodar (Krasnodar Territory)	8	1	•	•	•	
Krasnoe (Podolsky distr., Moscow Region)	1	1				✓
Krasnoe Selo (St. Petersburg)	3	1				
Krasnogorsk (Moscow Region)	1	1				
Krasnokamsk (Perm Territory)	13	1				
Krasnoselskiy (Krasnodar Territory)	8	1				
Krasnoturinsk (Sverdlovsk Region)	13	4				✓
Krasnoufimsk (Sverdlovsk Region)	13	3				✓
Krasnouralsk (Sverdlovsk Region)	13	4				✓
Krasnoyarsk (Krasnoyarsk Territory)	16	1	•			
Krasnozavodsk (Moscow Region)	1	1				✓
Krasnoznamensk (Kaliningrad Region)	6	2				✓
Krasnoznamensk (Moscow Region)	1	1				✓
Krasny Sulin (Rostov-on-Don Region)	8	3				
Krasnye Gorki (Naro-Fominsky distr., Moscow Region)	1	1				
Krasnyy (Krasnodar Territory)	8	2				
Krasnyy Bor (Ulyanovsk Region)	9	4				✓
Krekshino (Naro-Fominsky distr., Moscow Region)	1	1				
Kremenki (Ulyanovsk Region)	9	4				✓
Kresty (Podolsky distr., Moscow Region)	1	1				✓
Krivosheino (Naro-Fominsky distr., Moscow Region)	1	1				

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Kromy (Orel Region)	2	1				✓
Kronshtadt (St. Petersburg)	3	2				
Kropotkin (Krasnodar Territory)	8	1				
Krutaya Gora (Orel Region)	2	1				
Krymsk (Krasnodar Territory)	8	1				
Kryukovo (Zelenograd, Moscow)	1	1				
Kstovo (Nizhniy Novgorod Region)	4	1				
Kubinka (Odintsovo distr., Moscow Region)	1	2				✓
Kukshevo (Naro-Fominsky distr., Moscow Region)	1	1				
Kulebaki (Nizhniy Novgorod Region)	4	4				✓
Kumertau (Republic of Bashkortostan)	12	3				✓
Kungur (Perm Territory)	13	4				✓
Kurchatov (Kursk Region)	2	3				✓
Kurgan (Kurgan Region)	14	2	•			
Kurganinsk (Krasnodar Territory)	8	1				✓
Kurkino (Moscow)	1	1				
Kurovskoe (Moscow Region)	1	3				✓
Kursk (Kursk Region)	2	1	•			
Kushva (Sverdlovsk Region)	13	4				✓
Kutuzovo (Zelenograd, Moscow)	1	1				
Kuvekino (Leninskiy distr., Moscow Region)	1	1				
Kuvshino (Vologda Region)	2	1				
Kuznetsk (Penza Region)	4	4				✓
Kyshtym (Chelyabinsk Region)	13	2				
Kyzyl (Republic of Tuva)	16	4				✓
Labinsk (Krasnodar Territory)	8	1				✓
Ladushkin (Kaliningrad Region)	6	2				
Lakhta (St. Petersburg)	3	1				
Lakinsk (Vladimir Region)	2	2				
Langepas (Khanty-Mansi Autonomous Area – Yugra)	14	3				✓
Lapshinka (Leninsky distr., Moscow Region)	1	1				
Laptevo (Leninskiy distr., Moscow Region)	1	1				
Larevo (Leninskiy distr., Moscow Region)	1	1				
Lebedyan (Lipetsk Region)	2	3				✓
Lebyazhe (Ulyanovsk Region)	9	4				✓
Leninogorsk (Republic of Tatarstan)	4	4				
Leninsk-Kuznetskiy (Kemerovo Region)	16	2				✓
Leninskoe (Novosibirsk Region)	15	3				
Lensk (Republic of Sakha (Yakutia))	19	5				✓
Lermontov (Stavropol Territory)	11	2				
Lesosibirsk (Krasnoyarsk Territory)	16	5				✓
Letovo (Leninsky distr., Moscow Region)	1	1				
Levashovo (St. Petersburg)	3	1				
Lgov (Kursk Region)	2	3				✓
Likino-Dulevo (Moscow Region)	1	3				✓
Likova (Leninskiy distr., Moscow Region)	1	1				

• Service is available

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Lipetsk (Lipetsk Region)	2	1	•			
Lipki (Ulyanovsk Region)	9	4				
Lipki (Orel Region)	2	1				
Lisiy Nos (St. Petersburg)	3	1				
Liski (Voronezh Region)	2	3				✓
Livadiya (Primorye Territory)	18	5				
Lobnya (Moscow Region)	1	1				
Lomonosov (St. Petersburg)	3	1	•			
Lopatino (Podolsky distr., Moscow Region)	1	3				✓
Losino-Petrovskiy (Moscow Region)	1	1				
Luga (Leningrad Region)	5	2				
Lugovoy (Balashikhinsky distr., Moscow Region)	1	1				
Lugovoy (Dmitrovsky distr., Moscow Region)	1	2				✓
Lukhovitsy (Moscow Region)	1	1				
Lukino (Leninskiy distr., Moscow Region)	1	1				
Lukino (Naro-Fominsky distr., Moscow Region)	1	1				✓
Luza (Kirov Region)	4	4				
Luzhki (Naro-Fominsky distr., Moscow Region)	1	1				
Luzhki (Podolsky distr., Moscow Region)	1	1				
Luzhki (Ramensky distr., Moscow Region)	1	1				
Lyskovo (Nizhniy Novgorod Region)	4	3				✓
Lysva (Perm Territory)	13	4				✓
Lytkarino (Moscow Region)	1	1				
Lyubertsy (Moscow Region)	1	1				
Lyudinovo (Kaluga Region)	2	3				✓
Magadan (Magadan Region)	19	4				
Magas (Republic of Ingushetia)	11	4				✓
Magnitogorsk (Chelyabinsk Region)	14	1	•	•		
Makarov (Noginsky distr., Moscow Region)	1	1				
Makhachkala (Republic of Dagestan)	11	2				
Maleevka (Naro-Fominsky distr., Moscow Region)	1	1				✓
Malgobek (Republic of Ingushetia)	11	3				✓
Malino (Zelenograd, Moscow)	1	1				
Maloarkhangelsk (Orel Region)	2	1				✓
Maloyaroslavets (Kaluga Region)	2	3				
Malygino (Podolsky distr., Moscow Region)	1	1				✓
Mamadysh (Republic of Tatarstan)	4	4				✓
Mamonovo (Kaliningrad Region)	6	2				✓
Mamonovo (Leninskiy distr., Moscow Region)	1	1				
Mamyri (Moscow Region)	1	1				
Marfino (Naro-Fominsky distr., Moscow Region)	1	1				
Marks (Saratov Region)	9	3				✓
Martyush (Sverdlovsk Region)	13	1				✓
Marushkino (Naro-Fominsky distr., Moscow Region)	1	1				
Maryino (Noginsky distr., Moscow Region)	1	1				
Maykop (Republic of Adygeya)	8	1				

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Mayskiy (Kabardino-Balkariya Region)	11	2				✓
Mayskiy (Vologda Region)	2	1				
Mednogorsk (Orenburg Region)	12	3				✓
Medvedevo (Orel Region)	2	1				
Medvezhegorsk (Republic of Karelia)	5	4				✓
Medyn (Kaluga Region)	2	3				✓
Megion (Khanty-Mansi Autonomous Area – Yugra)	14	3				
Meleuz (Republic of Bashkortostan)	12	3				✓
Melioratorov (Vologda Region)	2	1				
Mendeleevsk (Republic of Tatarstan)	4	2				
Meshchovsk (Kaluga Region)	2	2				✓
Meshkovo (Leninskiy distr., Moscow Region)	1	1				
Metallstroy (St. Petersburg)	3	1				
Mezhdurechensk (Kemerovo Region)	16	4				✓
Miass (Chelyabinsk Region)	13	3				✓
Michurinsk (Tambov Region)	2	2				✓
Mikhaylovka (Orel Region)	2	1				
Mikhaylovsk (Stavropol Territory)	11	3				
Millerovo (Rostov-on-Don Region)	8	3				✓
Miloradovo (Leninskiy distr., Moscow Region)	1	1				
Milyukovo (Naro-Fominsky distr., Moscow Region)	1	1				
Mineralnye Vody (Stavropol Territory)	11	2	•			
Minusinsk (Krasnoyarsk Territory)	16	2				
Minvneshtorga (Leninskiy distr., Moscow Region)	1	1				
Mirny (Republic of Sakha (Yakutia))	19	2				
Mirny (Tikhoretsk distr., Krasnodar Territory)	8	1				✓
Mirnyy (Ramensky distr., Moscow Region)	1	1				✓
Mirnyy (Tver Region)	2	3				✓
Mitino (Moscow)	1	1				
Molodtsy (Podolsky distr., Moscow Region)	1	1				
Monchegorsk (Murmansk Region)	10	4				✓
Mosalsk (Kaluga Region)	2	3				✓
Moscow	1	1	•	•	•	
Moskovskiy (Moscow Region)	1	1				
Mosrentgen (Moscow Region)	1	1				
Mostovskoe (Podolsky distr., Moscow Region)	1	3				
Mozhga (Udmurtian Republic)	4	4				✓
Mtsensk (Orel Region)	2	2				✓
Muravlenko (Yamal-Nenets Autonomous Area)	14	3				✓
Murmansk (Murmansk Region)	10	2	•			
Murmashi (Murmansk Region)	10	2				
Murom (Vladimir Region)	4	2				✓
Murygino (Smolensk Region)	2	3				✓
Myski (Kemerovo Region)	16	4				✓
Mytischki (Moscow Region)	1	1				

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Naberezhnye Chelny (Republic of Tatarstan)	4	1	•			
Nadym (Yamal-Nenets Autonomous Area)	14	3				✓
Nagorniy (Yaroslavl Region)	2	1				
Nakhodka (Primorye Territory)	18	3	•			
Nalchik (Kabardino-Balkarian Republic)	11	3				✓
Naryan-Mar (Arkhangelsk Region)	10	2				✓
Naro-Fominsk (Moscow Region)	1	1				
Naryshkino (Orel Region)	2	2				
Nastasyino (Naro-Fominsky distr., Moscow Region)	1	1				
Navashino (Nizhny Novgorod Region)	4	2				✓
Nazarovo (Krasnoyarsk Territory)	16	5				✓
Nazaryevo (Moscow)	1	1				
Nazran (Republic of Ingushetia)	11	3				✓
Neftegorsk (Samara Region)	7	3				✓
Neftekamsk (Republic of Bashkortostan)	12	2				✓
Neftekumsk (Stavropol Territory)	11	4				✓
Nefteyugansk (Khanty-Mansi Autonomous Area – Yugra)	14	1				✓
Nekrasovka (Moscow)	1	1				
Neman (Kaliningrad Region)	6	2				✓
Nerekhta (Kostroma Region)	2	4				✓
Neryungri (Republic of Sakha (Yakutia))	19	6				
Nesterov (Kaliningrad Region)	6	2				✓
Nevyansk (Sverdlovsk Region)	13	4				✓
Nikolaevka (Voronezh Region)	2	3				✓
Nikolo-Khovanskoe (Leninsky distr., Moscow Region)	1	1				
Nikolskoe (Voronezh Region)	2	3				✓
Nikolskoe (Gatchina distr., Leningrad Region)	3	1				
Nikolskoe (Tosno distr., Leningrad Region)	3	1				
Nikolskoe (Leninsky distr., Moscow Region)	1	1				
Nikolskoe (Naro-Fominsky distr., Moscow Region)	1	1				
Nikolskoe (Podolsky distr., Moscow Region)	1	1				
Nikonovo (Podolsky distr., Moscow Region)	1	1				
Nikolskoe (Podolsky distr., Moscow Region)	1	3				
Nizhnee Valuevo (Leninsky distr., Moscow Region)	1	1				
Nizhnekamsk (Republic of Tatarstan)	4	2				
Nizhnevartovsk (Khanty-Mansi Autonomous Area – Yugra)	14	1	•			
Nizhny Novgorod (Nizhny Novgorod Region)	4	1	•	•	•	
Nizhny Tagil (Sverdlovsk Region)	13	1				
Nizhnyaya Salda (Sverdlovsk Region)	13	2				
Nizhnyaya Tura (Sverdlovsk Region)	13	4				✓
Noginsk (Moscow Region)	1	1				
Nogliki (Sakhalin Region)	18	4				✓
Norilsk (Krasnoyarsk Territory)	16	4				
Novaya Ladoga (Leningrad Region)	3	3				✓

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Novaya Lyalya (Sverdlovsk Region)	13	3				✓
Novinki (Leninsky distr., Moscow Region)	1	1				
Novoaltaysk (Altai Territory)	15	3				
Novobutakovo (Moscow)	1	1	•			
Novocheboksarsk (Chuvash Republic)	4	2				
Novocherkassk (Rostov-on-Don Region)	8	1	•	•		
Novodvinsk (Arkhangelsk Region)	10	1				
Novokosino (Moscow)	1	1				
Novokubansk (Krasnodar Territory)	8	2				
Novokuybyshevsk (Samara Region)	7	2				
Novokuznetsk (Kemerovo Region)	16	2	•			
Novomalino (Moscow)	1	1				
Novomikhaylovskiy (Krasnodar Territory)	8	3				✓
Novomoskovsk (Tula Region)	2	1				✓
Novoperedelkino (Moscow)	1	1				
Novorossiysk (Krasnodar Territory)	8	1	•	•		
Novoselki (Podolsky distr., Moscow Region)	1	2				✓
Novoshakhtinsk (Rostov-on-Don Region)	8	2				✓
Novosibirsk (Novosibirsk Region)	15	1	•	•		
Novosil (Orel Region)	2	1				✓
Novotroitsk (Orenburg Region)	12	2				
Novoulyanovsk (Ulyanovsk Region)	9	4				
Novouralsk (Sverdlovsk Region)	13	4				✓
Novovoronezh (Voronezh Region)	2	3				✓
Novozavodskiy (Tver Region)	2	3				✓
Novozybkov (Bryansk Region)	2	3				✓
Noviy (Egoryevsk distr., Moscow Region)	1	1				
Noviy (Krasnogorsk distr., Moscow Region)	1	1				
Noviy Urengoy (Yamal-Nenets Autonomous Area)	14	2				
Novyy (Krasnodar Reg)	8	1				
Novyy Gorodok (Odintsovsky distr., Moscow Region)	1	1				✓
Novyy Gorodok (Shchelkovsky distr., Moscow Region)	1	1				
Novyy Oskol (Belgorod Region)	2	3				✓
Noyabrsk (Yamal-Nenets Autonomous Area)	14	3	•			
Nyagan (Khanty-Mansi Autonomous Area – Yugra)	14	3				✓
Ob (Novosibirsk Region)	15	1				
Obninsk (Kaluga Region)	2	1				
Odintsovo (Odintsovo distr., Moscow Region)	1	1				
Odintsovo (Domodedovsky distr., Moscow Region)	1	1				
Oktyabrsk (Samara Region)	7	4	•			
Oktyabrskiy (Republic of Bashkortostan)	12	2				✓
Oktyabrskiy (Istrinsky distr., Moscow Region)	1	1				✓
Oktyabrskiy (Odintsovo distr., Moscow Region)	1	1				✓
Oktyabrskiy (Orel Region)	2	1				

- Service is available
- ✓ Additional tariff is applicable for remote area services.
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- \*\*\* Average transit time (working days).



# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Calculate the Price of Your Shipment

### Optional Services

### Surcharges

### Customs Services

### Service Capability and Rating Zones

### Export Services

### Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Oktyabrskoe (Ulyanovsk Region)	9	4				✓
Oktyabrskiy (Lyubertsy distr., Moscow Region)	1	1				
Oktyabrskiy (Krasnodar Territory)	8	1				
Olenegorsk (Murmansk Region)	10	3				✓
Olgino (St. Petersburg)	3	1				
Olonets (Republic of Karelia)	5	5				✓
Omsk (Omsk Region)	15	1	•			
Onega (Arkhangelsk Region)	10	2				✓
Onokhoy (Republic of Buryatia)	17	4				
Orehovo-Zuevo (Moscow Region)	1	3				
Orel (Orel Region)	2	1	•			
Orenburg (Orenburg Region)	12	2	•	•		
Orlovskiy (Rostov-on-Don Region)	8	4				✓
Orsk (Orenburg Region)	12	2	•	•		
Osinki (Solnechnogorskiy distr., Moscow Region)	1	1				✓
Osinniki (Kemerovo Region)	16	5				
Ostafyevo (Podolskiy distr., Moscow Region)	1	3				
Ostrogzhsk (Voronezh Region)	2	3				✓
Ostrov (Leninskiy distr., Moscow Region)	1	1				
Otradnoe (Bryansk Region)	2	1				
Otradnoe (Kirovsk distr., Leningrad Region)	3	1				
Otradnoe (Krasnogorskiy distr., Moscow Region)	1	2				
Otradnoe (Voronezh Region)	2	3				
Otradniy (Samara Region)	7	2				
Ozernyy (Naro-Fominskiy distr., Moscow Region)	1	1				
Ozersk (Chelyabinsk Region)	13	2				
Ozersk (Kaliningrad Region)	6	2				✓
Oznobishino (Podolskiy distr., Moscow Region)	1	1				
Pargolovo (St. Petersburg)	3	1				
Partizansk (Primorskiy Region)	18	5				✓
Pavlovo (Nizhniy Novgorod Region)	4	3				
Pavlovsk (St. Petersburg)	3	1				
Pavlovsk (Voronezh Region)	2	3				✓
Pavlovskiy (Temryuk distr., Krasnodar Territory)	8	3				✓
Pavlovskiy Posad (Moscow Region)	1	2				✓
Pechora (Komi Republic)	10	5				✓
Pechory (Pskov Region)	5	4				✓
Penino (Leninskiy distr., Moscow Region)	1	1				
Penza (Penza Region)	4	2	•			
Pereslavl-Zalesskiy (Yaroslavl Region)	2	3				✓
Peresvet (Moscow Region)	1	1				✓
Perm (Perm Territory)	13	1	•	•	•	
Pervomayka (Ramenskiy distr., Moscow Region)	1	1				
Pervomayskiy (Istrinskiy distr., Moscow Region)	1	1				✓
Pervomayskiy (Mineralovodskiy distr., Stavropol Territory)	11	2				
Pervomayskiy (Tula Region)	2	2				

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Pervomayskoe (Kaliningrad Region)	6	2				
Pervomayskoe (Naro-Fominskiy distr., Moscow Region)	1	1				
Pervomayskoe (Ulyanovsk Region)	9	4				✓
Pervouralsk (Sverdlovsk Region)	13	1				
Pesochniy (St. Petersburg)	3	1				
Pesye (Podolskiy distr., Moscow Region)	1	1				
Petergof (St. Petersburg)	3	1	•			
Petropavlovsk-Kamchatskiy (Kamchatka Territory)	19	4				
Petroslavyanka (St. Petersburg)	3	1				
Petrozavodsk (Republic of Karelia)	5	2	•			
Petushki (Vladimir Region)	2	3				✓
Pionerskiy (Istrinskiy distr., Moscow Region)	1	1				✓
Pionerskiy (Vologda Region)	2	3				✓
Piskovo (Leninskiy distr., Moscow Region)	1	1				
Pitkyaranta (Republic of Karelia)	5	5				✓
Pochinki (Podolskiy distr., Moscow Region)	1	1				
Pochinok (Vologda Region)	2	3				
Podolsk (Moscow Region)	1	1				
Podosinki (Podolskiy distr., Moscow Region)	1	1				✓
Pogar (Bryansk Region)	2	3				✓
Pokhvistnevo (Samara Region)	7	5				✓
Pokrov (Klin distr., Moscow Region)	1	1				✓
Pokrov (Moscow Region)	1	1				
Pokrovskoe (Odintsovskiy distr., Moscow Region)	1	1				✓
Pokrovskoe (Vologda Region)	2	3				✓
Polessk (Kaliningrad Region)	6	2				✓
Polevskoy (Sverdlovsk Region)	13	1				
Polyany (Podolskiy distr., Moscow Region)	1	1				✓
Pontonniy (St. Petersburg)	3	1				
Popovka (Naro-Fominskiy distr., Moscow Region)	1	1				
Postnikovo (Naro-Fominskiy distr., Moscow Region)	1	1				
Povorino (Voronezh Region)	2	3				✓
Pravdinsk (Kaliningrad Region)	6	2				✓
Pribrezhniy (Kaliningrad Region)	6	2				
Primorsk (Leningrad Region)	5	1				✓
Primorsk (Kaliningrad Region)	6	2				✓
Primorskiy (Temryuk distr., Krasnodar Territory)	8	1				
Privolzhsk (Ivanovo Region)	2	3				✓
Progress (Temryuk distr., Krasnodar Territory)	8	1				
Prokhladny (Kabardino-Balkarian Republic)	11	2				✓
Prokhorovka (Belgorod Region)	2	3				✓
Prokopyevsk (Kemerovo Region)	16	3				
Prokshino (Leninskiy distr., Moscow Region)	1	1				
Proletarsk (Rostov-on-Don Region)	8	4				✓
Protvino (Moscow Region)	1	1				✓

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# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Calculate the Price of Your Shipment

### Optional Services

### Surcharges

### Customs Services

### Service Capability and Rating Zones

### Export Services

### Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Pskov (Pskov Region)	5	2				
Ptichnoe (Naro-Fominsky distr., Moscow Region)	1	1				
Puchkovo (Naro-Fominsky distr., Moscow Region)	1	1				
Pugachev (Saratov Region)	9	3				✓
Pushchino (Serpukhovskoy distr., Moscow Region)	1	1				
Pushkin (St. Petersburg)	3	1				
Pushkino (Moscow Region)	1	1				
Pushkino (Ramensky distr., Moscow Region)	1	3				✓
Pyatigorsk (Stavropol Territory)	11	2				
Pyatovskoe (Naro-Fominsky distr., Moscow Region)	1	1				
Pykhchevo (Leninskiy distr., Moscow Region)	1	1				
Pykhtino (Leninskiy distr., Moscow Region)	1	1				
Pyt-Yakh (Khanty-Mansi Autonomous Area – Yugra)	14	3				✓
Radchenko (Tver Region)	2	3				
Radiotsentr (Leninskiy distr., Moscow Region)	1	1				
Raduzhnyi (Khanty-Mansi Autonomous Area – Yugra)	14	2				✓
Raduzhnyi (Vladimir Region)	2	2				
Raevo (Podolsky distr., Moscow Region)	1	1				✓
Ramenskoe (Moscow Region)	1	1				
Rasskazovka (Leninskiy distr., Moscow Region)	1	1				
Rasskazovo (Tambov Region)	2	3				
Rastoropovo (Leninskiy distr., Moscow Region)	1	1				
Razdolnoe (Sakhalin Region)	18	3				
Razdolnoe (Novosibirsk Region)	15	3				
Razliv (St. Petersburg)	3	1				
Redkino (Tver Region)	2	3				
Repino (St. Petersburg)	3	3				
Reutov (Moscow Region)	1	1				
Revda (Sverdlovsk Region)	13	2				
Rezh (Sverdlovsk Region)	13	3				✓
Rodniki (Ivanovo Region)	2	3				✓
Rodniki (Kaliningrad Region)	6	1				
Rogovo (Podolsky distr., Moscow Region)	1	1				✓
Rogozinino (Naro-Fominsky distr., Moscow Region)	1	1				
Roshchinskiy (Omsk Region)	15	3				✓
Roslavl (Smolensk Region)	2	3				✓
Rostov (Yaroslavl Region)	2	3				✓
Rostov-on-Don (Rostov-on-Don Region)	8	1	•	•	•	
Rozhdestvenno (Podolsky distr., Moscow Region)	1	1				✓
Rozhnovo (Naro-Fominsky distr., Moscow Region)	1	1				
Rublevo (Moscow Region)	1	1				
Rubtsovsk (Altai Territory)	15	3				✓
Rumyantsevo (Moscow Region)	1	1				

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Rusino (Podolsky distr., Moscow Region)	1	1				
Ruzaevka (Republic of Mordovia)	4	3				
Ryazan (Ryazan Region)	2	1	•			
Ryazhsk (Ryazan Region)	2	3				✓
Rybatskoe (St. Petersburg)	3	1				
Rybino (Podolsky distr., Moscow Region)	1	1				
Rybinsk (Yaroslavl Region)	2	2				✓
Rybnoe (Ryazan Region)	2	3				
Rybnoe (Dmitrovsky distr., Moscow Region)	1	2				✓
Rzhev (Tver Region)	2	3				✓
Safonovo (Smolensk Region)	2	3				✓
Salaryevo (Moscow Region)	1	1				
Salavat (Republic of Bashkortostan)	12	1				
Salekhard (Yamal-Nenets Autonomous Area)	14	2				
Salsk (Rostov-on-Don Region)	8	4				✓
Samara (Samara Region)	7	1	•	•	•	
Saperniy (St. Petersburg)	3	1				
Saransk (Republic of Mordovia)	4	2	•	•	•	
Sarapul (Udmurtian Republic)	4	4				✓
Saratov (Saratov Region)	9	1				
Sarov (Nizhny Novgorod Region)	4	2				✓
Sasovo (Ryazan Region)	2	3				✓
Sayanogorsk (Republic of Khakassia)	16	3				✓
Sebezh (Pskov Region)	5	3				✓
Segezha (Republic of Karelia)	5	5				✓
Selenginsk (Republic of Buryatia)	17	4				✓
Seltso (Bryansk Region)	2	2				✓
Semenov (Nizhny Novgorod Region)	4	4				✓
Semikarakorsk (Rostov-on-Don Region)	8	2				✓
Semiluki (Voronezh Region)	2	3				
Sengiley (Ulyanovsk Region)	9	4				✓
Sergiev Posad (Moscow Region)	1	1				
Serov (Sverdlovsk Region)	13	4				✓
Serpukhov (Moscow Region)	1	1				
Sertolovo (Leningrad Region)	3	2				
Sestreretsk (St. Petersburg)	3	1				
Severnoy (Belgorod Region)	2	1				
Severniy (Moscow)	1	1				
Severodvinsk (Arkhangelsk Region)	10	2				
Severomorsk (Murmansk Region)	10	4				✓
Severouralsk (Sverdlovsk Region)	13	4				✓
Shablykino (Orel Region)	2	1				✓
Shadrinsk (Kurgan Region)	14	4				✓
Shakhovo (Podolsky distr., Moscow Region)	1	1				✓
Shakhty (Rostov-on-Don Region)	8	1				
Sharapovo (Naro-Fominsk distr., Moscow Region)	1	1				

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\*\*\* Average transit time (working days).

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Sharya (Kostroma Region)	2	5				✓
Sharypovo (Krasnoyarsk Territory)	16	5				✓
Shatura (Moscow Region)	1	3				✓
Shchapovo (Podolsky distr., Moscow Region)	1	1				
Schekino (Tula Region)	2	2				
Schelkovo (Moscow Region)	1	1				
Scherbinka (Moscow Region)	1	1				
Shchuche (Orel Region)	2	1				
Shebekino (Belgorod Region)	2	3				
Shelbutovo (Leninskiy distr., Moscow Region)	1	1				
Shelekhov (Irkutsk Region)	17	2				
Shikhany (Saratov Region)	9	3				✓
Shiryaev (Naro-Fominsky distr., Moscow Region)	1	1				
Shlisselburg (Leningrad Region)	3	3				✓
Shudayag (Komi Republic)	10	3				
Shumerlya (Chuvash Republic)	4	4				✓
Shushary (St. Petersburg)	3	1	•	•	•	
Shuya (Ivanovo Region)	2	3				
Sibay (Republic of Bashkortostan)	14	3				✓
Skopin (Ryazan Region)	2	3				✓
Slantsy (Leningrad Region)	5	4				✓
Slavnyy (Tver Region)	2	3				✓
Slavsk (Kaliningrad Region)	6	2				✓
Slavyansk-na-Kubani (Krasnodar Territory)	8	1				
Slobodskoy (Kirov Region)	4	4				✓
Slyudyanka (Irkutsk Region)	17	4				✓
Smolensk (Smolensk Region)	2	1	•			
Smyshlyaevka (Ulyanovsk Region)	9	4				✓
Smyshlyaevka (Samara Region)	7	2				
Snezhinsk (Chelyabinsk Region)	13	4				✓
Sobinka (Vladimir Region)	2	2				
Sochi (Krasnodar Territory)	11	2	•			
Sofyino (Podolsky distr., Moscow Region)	1	1				✓
Sokol (Magadan Region)	19	3				✓
Sokol (Vologda Region)	2	2				
Sokol (Sakhalin Region)	18	5				
Sokolovo (Naro-Fominsky distr., Moscow Region)	1	1				
Solikamsk (Perm Territory)	13	1				
Sol-Iletsk (Orenburg Region)	12	4				✓
Solnechniy (Voronezh Region)	2	2				
Solnechnoe (St. Petersburg)	3	1				
Solnechnogorsk (Moscow Region)	1	1				✓
Solnechnyy (Khanty-Mansi Autonomous Area – Yugra)	14	3				
Solntsevo (Moscow)	1	1				
Sorochinsk (Orenburg Region)	12	4				✓

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Sorsk (Republic of Khakassia)	16	2				✓
Sortavala (Republic of Karelia)	5	5				✓
Sosenki (Moscow Region)	1	1				
Sosnogorsk (Komi Republic)	10	4				
Sosnovka (Vologda Region)	2	1				
Sosnoviy Bor (Leningrad Region)	5	1	•			
Sosnovy Bor (Republic of Buryatia)	17	2				
Sosnovyy Bor (Leninskiy distr., Moscow Region)	1	1				
Sovetsk (Kaliningrad Region)	6	2				✓
Sovetskaya Gavan (Khabarovsk Territory)	18	4				
Sovetskiy (Leningrad Region)	5	1				
Sovetskiy (Khanty-Mansi Autonomous Area – Yugra)	14	3				✓
Sredneuralsk (Sverdlovsk Region)	13	1				
St. Petersburg (Leningradskiy Region)	3	1	•	•	•	
Stanislav (Leninskiy distr., Moscow Region)	1	1				
Staraya Kupavna (Moscow Region)	1	1				
Staritsa (Tver Region)	2	3				✓
Starodub (Bryansk Region)	2	3				✓
Staroselye (Leninskiy distr., Moscow Region)	1	1				
Starosyovo (Podolsky distr., Moscow Region)	1	1				
Stariy Oskol (Belgorod Region)	2	1				✓
Stavropol (Stavropol Territory)	11	2	•			
Stepnoy (Krasnodar Territory)	8	1				
Sterlitamak (Republic of Bashkortostan)	12	1	•			
Stolbovo (Leninsky distr., Moscow Region)	1	1				
Stradan (Podolskiy distr., Moscow Region)	1	1				✓
Strezhevoy (Tomsk Region)	14	3				✓
Stroitel (Arkhangelsk Region)	10	3				
Stroitel (Tambov Region)	2	1				
Stroykeramika (Samara Region)	7	2				
Studentsy (Podolsky distr., Moscow Region)	1	1				
Stupino (Moscow Region)	1	1				
Sudogda (Vladimir Region)	2	2				
Sudzha (Kursk Region)	2	3				✓
Sukhinichi (Kaluga Region)	2	3				✓
Sukhodol (Samara Region)	7	4				✓
Sukhoy Log (Sverdlovsk Region)	13	2				✓
Surazh (Bryansk Region)	2	3				✓
Surgut (Khanty-Mansi Autonomous Area – Yugra)	14	1	•			
Surgut (Samara Reg)	7	4				✓
Suvorov (Tula Region)	2	3				✓
Suzdal (Vladimir Region)	2	3				
Svetlogorsk (Kaliningrad Region)	6	2				✓
Svetlyy (Irkutsk Reg)	17	4				
Svetlyy (Noginsky distr., Moscow Region)	1	2				
Svetogorsk (Leningrad Region)	5	2				✓

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# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Calculate the Price of Your Shipment

### Optional Services

### Surcharges

### Customs Services

### Service Capability and Rating Zones

### Export Services

### Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Sykt'yvkar (Komi Republic)	10	2	•			
Sysert (Sverdlovsk Region)	13	3				✓
Syzran (Samara Region)	7	2	•			
Taganrog (Rostov-on-Don Region)	8	2				
Talitsa (Sverdlovsk Region)	13	3				✓
Tambov (Tambov Region)	2	1	•			
Tarasovo (Podolsky distr., Moscow Region)	1	3				
Tarkhovka (St. Petersburg)	3	1				
Tarko-Sale (Yamal-Nenets Autonomous Area)	14	4				✓
Tayshet (Krasnoyarsk Territory)	17	6				✓
Temryuk (Krasnodar Territory)	8	1				
Terek (Kabardino-Balkarian Republic)	11	3				✓
Tikhoretsk (Krasnodar Territory)	8	1				
Tikhvin (Leningrad Region)	3	3				✓
Timashevsk (Krasnodar Territory)	8	1				
Tlyustenkhabl (Krasnodar Territory)	8	1				
Tobolsk (Tyumen Region)	13	3				✓
Togliatti (Samara Region)	7	1	•	•	•	
Tolmachevo (Novosibirsk Region)	15	1				
Tomsk (Tomsk Region)	15	2	•			
Torzhok (Tver Region)	2	4				✓
Tosno (Leningrad Region)	3	1				
Troitsk (Moscow Region)	1	1				
Troitsk (Chelyabinsk Region)	13	3				✓
Troitskoe (Podolsky distr., Moscow Region)	1	1				
Trubchevsk (Bryansk Region)	2	3				✓
Tsemolnina (Krasnodar Territory)	8	1	•			
Tuapse (Krasnodar Territory)	8	1				
Tula (Tula Region)	2	1	•			
Tupikovo (Leninskiy distr., Moscow Region)	1	1				
Tutaev (Yaroslavl Region)	2	3				
Tuymazy (Republic of Bashkortostan)	12	2				✓
Tver (Tver Region)	2	1	•			
Tyarlevo (St. Petersburg)	3	1				
Tynda (Amur Region)	19	3				✓
Tyumen (Tyumen Region)	13	2	•			
Udomlya (Tver Region)	2	4				✓
Ufa (Republic of Bashkortostan)	12	1	•	•		
Ugleurskiy (Perm Territory)	13	4				✓
Uglich (Yaroslavl Region)	2	3				✓
Ukhta (Komi Republic)	10	2	•			
Ulan-Ude (Republic of Buryatia)	17	3				
Ulyanovsk (Ulyanovsk Region)	9	2	•	•		
Ulyanovskogo Lesoparka (Leninskiy distr., Moscow Region)	1	1				
Uray (Khanty-Mansi Autonomous Area – Yugra)	14	6				✓
Ushkovo (St. Petersburg)	3	3				

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Usinsk (Komi Republic)	10	2	•			
Usman (Lipetsk Region)	2	3				✓
Usolye (Perm Territory)	13	1				
Usolye-Sibirskoe (Irkutsk Region)	17	3				✓
Ussuriysk (Primorye Territory)	18	3				
Ust-Ilimsk (Irkutsk Region)	17	3				
Ust-izhora (St. Petersburg)	3	1				
Ust-Kinelskiy (Samara Region)	7	3				
Ust-Kut (Irkutsk Region)	17	3				
Ust-Labinsk (Krasnodar Territory)	8	2				✓
Utkina Zavod (St. Petersburg)	3	1				
Uvarovo (Domodedovsky distr., Moscow Region)	1	1				✓
Uzhur (Krasnoyarsk Territory)	16	5				✓
Uzlovaya (Tula Region)	2	1				✓
Vakhrushi (Kirov Region)	4	4				
Valuevo (Leninskiy distr., Moscow Region)	1	1				
Valuyki (Belgorod Region)	2	3				✓
Vanino (Khabarovsk Territory)	18	3				
Varvarino (Podolskiy distr., Moscow Region)	1	1				✓
Vatutinki (Leninskiy distr., Moscow Region)	1	1				
Velikie Luki (Pskov Region)	5	2				✓
Velikiy Novgorod (Novgorod Region)	5	1				
Velikiy Ustyug (Vologda Region)	10	4				✓
Velsk (Vologda Region)	2	3				✓
Vereshchagino (Perm Territory)	13	4				✓
Vereya (Ramenskiy distr., Moscow Region)	1	1				
Verkhnyaya Dubrovinka (Smolensk Region)	2	1				
Verkhnee Valuevo (Leninskiy distr., Moscow Region)	1	1				
Verkhniy Tagil (Sverdlovsk Region)	13	4				✓
Verkhnyaya Pyshma (Sverdlovsk Region)	13	1				
Verkhnyaya Salda (Sverdlovsk Region)	13	1				
Verkhovye (Naro-Fominskiy distr., Moscow Region)	1	1				
Veseloe (Krasnodar Territory)	11	2				
Vichuga (Ivanovo Region)	2	3				✓
Vidnoe (Moscow Region)	1	1				
Vikhorevka (Irkutsk Region)	17	3				✓
Vishenki (Smolensk Region)	2	1				
Vladikavkaz (Republic of North Ossetia – Alania)	11	2	•			
Vladimir (Vladimir Region)	2	1	•	•	•	
Vladivostok (Primorye Territory)	18	2	•			
Vlasovo (Naro-Fominskiy distr., Moscow Region)	1	1				
Vlasyevo (Leninskiy distr., Moscow Region)	1	1				
Vnukovo (Moscow Region)	1	1				
Volgodonsk (Rostov-on-Don Region)	8	1				
Volgograd (Volgograd Region)	9	2	•			
Volgorechensk (Kostroma Region)	2	4				

• Service is available

✓ Additional tariff is applicable for remote area services.

\*\* Service capability may change during the year. For more information on the availability of these services in your location please contact your nearest DHL office. Transit time is given in average working days and is valid for shipments from Moscow.

\*\*\* DHL aims to provide your shipments with the shortest transit time possible. All references contained in this DHL Rate and Transit Guide related to pre 9:00 hrs, pre 10:30 hrs and or pre 12:00 hrs delivery services mean that DHL will make every effort in ensuring time definite delivery. In the event of late delivery, we guarantee a money-back of fixed charge per Premium 9:00/10:30/12:00. Please note that for all shipments transported through DHL network, standard shipment restrictions and conditions (as specified in the standard delivery terms on DHL waybill) and conditions of money-back guarantee (as published at [express.dhl.ru](https://www.dhl.ru/express)) are applicable.

\*\*\* Average transit time (working days).



# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## ТАРИФНЫЕ ЗОНЫ ДЛЯ ДОСТАВКИ ПО РОССИИ\*

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Volkhov (Volkhovskiy distr., Leningrad Region)	3	3				✓
Vologda (Vologda Region)	2	1	•			
Volsk (Saratov Region)	9	2				✓
Volzhsk (Region Mari El)	4	1				✓
Volzhsk (Vologograd Region)	9	2	•			
Vorkuta (Komi Republic)	10	8				✓
Voronezh (Voronezh Region)	2	1	•			
Vorsino (Podolsky distr., Moscow Region)	1	1				
Vorsma (Nizhny Novgorod Region)	4	3				
Voskhod (Istrinsky distr., Moscow Region)	1	1				✓
Voskhod (Novosibirsk Region)	15	3				
Voskresensk (Moscow Region)	1	1				
Vostochniy (Moscow)	1	1				
Vostochniy (Trans-Baikal Territory)	17	2				
Vostochniy (Tihoretskiy distr., Krasnodar Territory)	8	1				
Vostryakovo (Moscow Region)	1	1				✓
Votkinsk (Udmurtian Republic)	4	4				
Vsevolozhsk (Leningrad Region)	3	1				
Vyazma (Smolensk Region)	2	3				✓
Vyazniki (Stavropol Territory)	11	3				
Vyborg (Leningrad Region)	5	1				
Vykhino-Zhulebino (Moscow Region)	1	1				
Vyksa (Nizhny Novgorod Region)	4	2				✓
Vyshniy Volochek (Tver Region)	2	4				✓
Vysokovsk (Moscow Region)	1	1				✓
Yablonovskiy (Republic of Adygeya)	8	1				
Yakhroma (Moscow Region)	1	2				✓
Yakovlevo (Leninskiy distr., Moscow Region)	1	1				
Yakovlevo (Podolsky distr., Moscow Region)	1	1				
Yakutsk (Republic of Sakha (Yakutia))	19	3				
Yalutorovsk (Tyumen Region)	13	3				✓
Yamontovo (Leninskiy distr., Moscow Region)	1	1				
Yanaul (Republic of Bashkortostan)	12	2				✓
Yantarniy (Kaliningrad Region)	6	2				✓
Yantarniy (Aksay distr., Rostov-on-Don Region)	8	1				
Yantarnyy (Balashikhinsky distr., Moscow Region)	1	1				
Yarega (Komi Republic)	10	3				✓
Yaroslavl (Yaroslavl Region)	2	1	•			
Yartsevo (Podolsky distr., Moscow Region)	1	1				
Yasnogorsk (Tula Region)	2	3				✓
Yazovo (Leninskiy distr., Moscow Region)	1	1				
Yoshkar-Ola (Republic of Mari El)	4	1				
Yubileyniy (Moscow Region)	1	1				
Yubileyniy (Krasnodar Territory)	8	1				
Yugorsk (Khanty-Mansi Autonomous Area – Yugra)	14	3				✓

City	Rate zone	DHL DOMESTIC EXPRESS***	DHL EXPRESS 12:00 DOMESTIC**	DHL EXPRESS 10:30 DOMESTIC**	DHL EXPRESS 9:00 DOMESTIC**	REMOTE AREAS
Yukhnov (Kaluga Region)	2	2				✓
Yurev-Polskiy (Vladimir Region)	2	3				✓
Yurevets (Vladimir Region)	2	1				
Yuryevo (Naro-Fominskiy distr., Moscow Region)	1	1				✓
Yuzhno-Sakhalinsk (Sakhalin Region)	18	3				
Yuzhnouralsk (Chelyabinsk Region)	13	4				✓
Zabaykalskiy (Trans-Baikal Territory)	17	6				✓
Zabolotye (Podolsky distr., Moscow Region)	1	1				
Zadonsk (Lipetsk Region)	2	3				✓
Zainsk (Republic of Tatarstan)	4	2				
Zaozerniy (Kurgan Region)	14	2				
Zareche (Orel Region)	2	1				
Zarechye (Moscow)	1	1				
Zarechniy (Penza Region)	4	3				
Zarechnyy (Sverdlovsk Region)	13	2				✓
Zarechye (Volkhovskiy distr., Leningrad Region)	3	3				✓
Zarinsk (Altai Territory)	15	5				✓
Zavodoukovsk (Tyumen Region)	13	3				✓
Zavolzhye (Nizhny Novgorod Region)	4	1				
Zelenodolsk (Republic of Tatarstan)	4	1				✓
Zelenogorsk (Krasnoyarsk Territory)	16	6				✓
Zelenogorsk (St. Petersburg)	3	3				
Zelenograd (Moscow)	1	1				
Zelenogradsk (Kaliningrad Region)	6	2				✓
Zeleniy (Tikhoretskiy distr., Krasnodar Territory)	8	1				✓
Zelenyy Bor (Smolensk Region)	2	1				
Zernograd (Rostov-on-Don Region)	8	4				✓
Zheleznodorozhniy (Kaliningrad Region)	6	2				✓
Zheleznogorsk (Krasnoyarsk Territory)	16	3				✓
Zheleznogorsk (Kursk Region)	2	1				✓
Zheleznovodsk (Stavropol Territory)	11	2				
Zhigulevsk (Samara Region)	7	2				
Zhukovka (Moscow Region)	1	1				
Zhukovka (Bryansk Region)	2	3				✓
Zhukovka (Naro-Fominskiy distr., Moscow Region)	1	1				
Zhukovka (Orel Region)	2	1				
Zukovskiy (Moscow Region)	1	1				
Zhulebino (Moscow Region)	1	1				
Zimenki (Leninsky distr., Moscow Region)	1	1				
Zlatoust (Chelyabinsk Region)	13	3				✓
Znamenka (Orel Region)	2	1				
Znamensk (Kaliningrad Region)	6	2				✓
Znamya Oktyabrya (Podolsky distr., Moscow Region)	1	1				
Zvenigorod (Moscow Region)	1	1				✓
Zverevo (Rostov-on-Don Region)	8	4				✓
Zverevo (Moscow)	1	1				✓

- Service is available
- ✓ Additional tariff is applicable for remote area services.
- \* Service capability may change during the year. For more information on the availability of these services in your location please contact your nearest DHL office. Transit time is given in average working days and is valid for shipments from Moscow.
- \*\* DHL aims to provide your shipments with the shortest transit time possible. All references contained in this DHL Rate and Transit Guide related to pre 9:00 hrs, pre 10:30 hrs and or pre 12:00 hrs delivery services mean that DHL will make every effort in ensuring time definite delivery. In the event of late delivery, we guarantee a money-back of fixed charge per Premium 9:00/10:30/12:00. Please note that for all shipments transported through DHL network, standard shipment restrictions and conditions (as specified in the standard delivery terms on DHL waybill) and conditions of money-back guarantee (as published at [express.dhl.ru](https://www.dhl.ru/express)) are applicable.
- \*\*\* Average transit time (working days).



# ZONES AND RATES

The International  
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Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

## DHL SAME DAY

### Calculating the rate:

The destination point for this service can be either Moscow or Saint Petersburg.\*

1. Identify the zone numbers of the origin and destination locations, using the table on pages 30–41.
2. In the table “Rate codes for delivery within Russia” on the page 29 identify rate code using intersection of origin and destination.
3. In the table on the page 43 indicate the weight nearest to the weight of your shipment.
4. Reading across from the weight indicator to rate zone will give you the rate for sending your shipment.

### Example:

To send your 0.5 kg documents using DHL DOMESTIC SAME DAY from Moscow to Saint Petersburg:

1. In the list of served cities identify rate zone numbers for origin and destination. Moscow – zone 1, Saint Petersburg – zone 3.
2. In the table “Rate codes for delivery within Russia” the intersection of zones 1 and 3 gives rate code B.
3. The intersection of rate B and 0.5 kg weight in the table on the page 43 shows the rate.
4. The rate for your shipment is 4,510 RUB.

\* Service capability may change during the year. For more information on the availability of this service in your location please contact your nearest DHL office.

# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment		Optional Services	Surcharges		Customs Services	Service Capability and Rating Zones		Export Services	Import Services
Service Rates*									
DHL SAME DAY									
Weight <sup>1</sup> in kg	Zone A	Zone B	Zone C	Zone D	Zone E	Zone F	Zone G	Zone H	Zone I
0.50	3,590	4,510	4,750	5,300	5,750	6,230	6,720	7,380	8,680
1.00	4,250	5,240	5,550	6,100	6,590	7,070	7,630	8,410	9,810
1.50	4,600	5,690	6,020	6,750	7,280	7,760	8,430	9,370	10,940
2.00	4,950	6,140	6,490	7,400	7,970	8,450	9,230	10,330	12,070
2.50	5,260	6,510	6,880	7,990	8,600	9,120	9,980	11,240	13,100
3.00	5,560	6,950	7,270	8,390	9,120	9,710	10,560	12,110	14,130
3.50	5,860	7,390	7,660	8,790	9,640	10,300	11,140	12,980	15,160
4.00	6,160	7,830	8,050	9,190	10,160	10,890	11,720	13,850	16,190
4.50	6,460	8,270	8,440	9,590	10,680	11,480	12,300	14,720	17,220
5.00	6,760	8,710	8,830	9,990	11,200	12,070	12,880	15,590	18,250
5.50	7,030	8,980	9,210	10,390	11,630	12,600	13,470	16,250	19,050
6.00	7,300	9,250	9,590	10,790	12,060	13,130	14,060	16,910	19,850
6.50	7,570	9,520	9,970	11,190	12,490	13,660	14,650	17,570	20,650
7.00	7,840	9,790	10,350	11,590	12,920	14,190	15,240	18,230	21,450
7.50	8,110	10,060	10,730	11,990	13,350	14,720	15,830	18,890	22,250
8.00	8,380	10,330	11,110	12,390	13,780	15,250	16,420	19,550	23,050
8.50	8,650	10,600	11,490	12,790	14,210	15,780	17,010	20,210	23,850
9.00	8,920	10,870	11,870	13,190	14,640	16,310	17,600	20,870	24,650
9.50	9,190	11,140	12,250	13,590	15,070	16,840	18,190	21,530	25,450
10.00	9,460	11,410	12,630	13,990	15,500	17,370	18,780	22,190	26,250
10.50	9,700	11,700	12,940	14,350	15,890	17,810	19,260	22,850	26,890
11.00	9,940	11,990	13,250	14,710	16,280	18,250	19,740	23,510	27,530
11.50	10,180	12,280	13,560	15,070	16,670	18,690	20,220	24,170	28,170
12.00	10,420	12,570	13,870	15,430	17,060	19,130	20,700	24,830	28,810
12.50	10,660	12,860	14,180	15,790	17,450	19,570	21,180	25,490	29,450
13.00	10,900	13,150	14,490	16,150	17,840	20,010	21,660	26,150	30,090
13.50	11,140	13,440	14,800	16,510	18,230	20,450	22,140	26,810	30,730
14.00	11,380	13,730	15,110	16,870	18,620	20,890	22,620	27,470	31,370
14.50	11,620	14,020	15,420	17,230	19,010	21,330	23,100	28,130	32,010
15.00	11,860	14,310	15,730	17,590	19,400	21,770	23,580	28,790	32,650
15.50	12,100	14,600	16,040	17,950	19,790	22,210	24,060	29,450	33,290
16.00	12,340	14,890	16,350	18,310	20,180	22,650	24,540	30,110	33,930
16.50	12,580	15,180	16,660	18,670	20,570	23,090	25,020	30,770	34,570
17.00	12,820	15,470	16,970	19,030	20,960	23,530	25,500	31,430	35,210
17.50	13,060	15,760	17,280	19,390	21,350	23,970	25,980	32,090	35,850
18.00	13,300	16,050	17,590	19,750	21,740	24,410	26,460	32,750	36,490
18.50	13,540	16,340	17,900	20,110	22,130	24,850	26,940	33,410	37,130
19.00	13,780	16,630	18,210	20,470	22,520	25,290	27,420	34,070	37,770
19.50	14,020	16,920	18,520	20,830	22,910	25,730	27,900	34,730	38,410
20.00	14,260	17,210	18,830	21,190	23,300	26,170	28,380	35,390	39,050
+ 0.50	200	290	350	360	360	400	520	580	680
30.00	18,260	23,010	25,830	28,390	30,500	34,170	38,780	46,990	52,650
+ 1.00	530	610	730	880	880	980	1,010	1,280	1,360
50.00	28,860	35,210	40,430	45,990	48,100	53,770	58,980	72,590	79,850
+ 1.00	530	610	730	880	880	980	1,010	1,280	1,360
70.00	39,460	47,410	55,030	63,590	65,700	73,370	79,180	98,190	107,050
+ 1.00	620	730	780	910	940	1,050	1,070	1,330	1,510
250.00	151,060	178,810	195,430	227,390	234,900	262,370	271,780	337,590	378,850
Available up to 250 kg shipment weight									

Available up to 250 kg shipment weight

<sup>1</sup> DHL's shipment charges are calculated according to the higher of actual or volumetric weight of each cargo place. The weight shall be rounded up to the value divisible by 0.5 kg (for weighing less 30 kg) and 1 kg (for shipments weighing more than 30 kg). For example: 2.1 kg shall be rounded up to 2.5 kg, and 31.2 kg shall be rounded up to 32 kg.

\* All rates are stated in roubles exclusive of VAT and fuel surcharge. Rates for specific weights not shown in the table above are available on request in your nearest DHL office. DHL is entitled to change its rates on its sole discretion.



# ZONES AND RATES

The International  
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Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

## DHL EXPRESS DOMESTIC

### Calculating the rate:

1. Check the destination locations available for this service in the table on pages 30–41.
2. Identify the zone numbers of the origin and destination locations, using the same table on pages 30–41.
3. In the table “Rate codes for delivery within Russia” on the page 29 identify rate code using intersection of origin and destination.\*
4. In the table on the page 45 indicate the weight nearest to the weight of your shipment.
5. Reading across from the weight indicator to rate zone will give you the rate for sending your shipment.

### Example:

To send your 17 kg parcel using DHL Domestic Express from Yuzhno-Sakhalinsk to Norilsk:

1. Check whether this service is available in destination. The answer is yes.
2. In the list of served cities identify rate zone numbers for origin and destination. Yuzhno-Sakhalinsk – zone 18, Norilsk – zone 16.
3. In the table “Rate codes for delivery within Russia” the intersection of zones 18 and 16 gives rate code F.
4. The intersection of rate F and 17 kg weight in the table on the page 45 shows the rate.
5. The rate for your shipment is 14,110 RUB.

\* Service capability may change during the year. For more information on the availability of this service in your location please contact your nearest DHL office.

# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment		Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones		Export Services	Import Services	
Service Rates*									
DHL EXPRESS DOMESTIC									
Weight <sup>1</sup> in kg	Zone A	Zone B	Zone C	Zone D	Zone E	Zone F	Zone G	Zone H	Zone I
0.50 <sup>2</sup>	1,530	2,040	2,230	2,500	2,710	2,960	3,220	3,520	4,140
1.00	2,170	2,810	3,090	3,390	3,640	3,970	4,250	4,750	5,540
1.50	2,380	3,060	3,350	3,730	4,030	4,360	4,730	5,260	6,160
2.00	2,590	3,310	3,610	4,070	4,420	4,750	5,210	5,770	6,780
2.50	2,750	3,560	3,840	4,410	4,790	5,110	5,650	6,280	7,380
3.00	2,940	3,800	4,120	4,640	5,110	5,430	5,990	6,780	8,000
3.50	3,130	4,040	4,400	4,870	5,430	5,750	6,330	7,280	8,620
4.00	3,320	4,280	4,680	5,100	5,750	6,070	6,670	7,780	9,240
4.50	3,510	4,520	4,960	5,330	6,070	6,390	7,010	8,280	9,860
5.00	3,700	4,760	5,240	5,560	6,390	6,710	7,350	8,780	10,480
5.50	3,850	4,940	5,440	5,790	6,640	7,030	7,700	9,180	10,920
6.00	4,000	5,120	5,640	6,020	6,890	7,350	8,050	9,580	11,360
6.50	4,150	5,300	5,840	6,250	7,140	7,670	8,400	9,980	11,800
7.00	4,300	5,480	6,040	6,480	7,390	7,990	8,750	10,380	12,240
7.50	4,450	5,660	6,240	6,710	7,640	8,310	9,100	10,780	12,680
8.00	4,600	5,840	6,440	6,940	7,890	8,630	9,450	11,180	13,120
8.50	4,750	6,020	6,640	7,170	8,140	8,950	9,800	11,580	13,560
9.00	4,900	6,200	6,840	7,400	8,390	9,270	10,150	11,980	14,000
9.50	5,050	6,380	7,040	7,630	8,640	9,590	10,500	12,380	14,440
10.00	5,200	6,560	7,240	7,860	8,890	9,910	10,850	12,780	14,880
10.50	5,320	6,720	7,450	8,060	9,130	10,210	11,160	13,160	15,320
11.00	5,440	6,880	7,660	8,260	9,370	10,510	11,470	13,540	15,760
11.50	5,560	7,040	7,870	8,460	9,610	10,810	11,780	13,920	16,200
12.00	5,680	7,200	8,080	8,660	9,850	11,110	12,090	14,300	16,640
12.50	5,800	7,360	8,290	8,860	10,090	11,410	12,400	14,680	17,080
13.00	5,920	7,520	8,500	9,060	10,330	11,710	12,710	15,060	17,520
13.50	6,040	7,680	8,710	9,260	10,570	12,010	13,020	15,440	17,960
14.00	6,160	7,840	8,920	9,460	10,810	12,310	13,330	15,820	18,400
14.50	6,280	8,000	9,130	9,660	11,050	12,610	13,640	16,200	18,840
15.00	6,400	8,160	9,340	9,860	11,290	12,910	13,950	16,580	19,280
15.50	6,520	8,320	9,550	10,060	11,530	13,210	14,260	16,960	19,720
16.00	6,640	8,480	9,760	10,260	11,770	13,510	14,570	17,340	20,160
16.50	6,760	8,640	9,970	10,460	12,010	13,810	14,880	17,720	20,600
17.00	6,880	8,800	10,180	10,660	12,250	14,110	15,190	18,100	21,040
17.50	7,000	8,960	10,390	10,860	12,490	14,410	15,500	18,480	21,480
18.00	7,120	9,120	10,600	11,060	12,730	14,710	15,810	18,860	21,920
18.50	7,240	9,280	10,810	11,260	12,970	15,010	16,120	19,240	22,360
19.00	7,360	9,440	11,020	11,460	13,210	15,310	16,430	19,620	22,800
19.50	7,480	9,600	11,230	11,660	13,450	15,610	16,740	20,000	23,240
20.00	7,600	9,760	11,440	11,860	13,690	15,910	17,050	20,380	23,680
+ 0.50	140	180	200	250	240	280	320	380	390
30.00	10,400	13,360	15,440	16,860	18,490	21,510	23,450	27,980	31,480
+ 1.00	370	480	560	590	620	790	800	940	1,060
50.00	17,800	22,960	26,640	28,660	30,890	37,310	39,450	46,780	52,680
+ 1.00	370	480	560	590	620	790	800	940	1,060
70.00	25,200	32,560	37,840	40,460	43,290	53,110	55,450	65,580	73,880
+ 1.00	510	570	580	680	740	830	860	1,120	1,180
250.00	117,000	135,160	142,240	162,860	176,490	202,510	210,250	267,180	286,280
Available up to 250 kg shipment weight									

<sup>1</sup> DHL's shipment charges are calculated according to the higher of actual or volumetric weight of each cargo place. The weight shall be rounded up to the value divisible by 0.5 kg (for weighing less 30 kg) and 1 kg (for shipments weighing more than 30 kg). For example: 2.1 kg shall be rounded up to 2.5 kg, and 31.2 kg shall be rounded up to 32 kg.

\* All rates are stated in roubles exclusive of VAT and fuel surcharge. Rates for specific weights not shown in the table above are available on request in your nearest DHL office. DHL is entitled to change its rates on its sole discretion.



# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## DHL CITYLINE

### Calculating the rate:

1. Read down the rate table below until you find the weight indicator closest to the weight of your shipment.
2. Reading across at the weight indicator will give you the rate for sending your shipment.

### Example:

To send your 8 kg shipment using DHL CITYLINE within Moscow:

1. Reading across at the 8 kg weight indicator in the table below will give you the rate for sending your shipment.
2. The rate for your shipment is 2,900 RUB.



### Service rates\*

Weight <sup>1</sup> in kg	Rate	Weight <sup>1</sup> in kg	Rate
0.50	1,420	12.50	3,760
1.00	1,560	13.00	3,860
1.50	1,660	13.50	3,960
2.00	1,760	14.00	4,060
2.50	1,860	14.50	4,160
3.00	1,960	15.00	4,260
3.50	2,060	15.50	4,360
4.00	2,160	16.00	4,460
4.50	2,260	16.50	4,560
5.00	2,360	17.00	4,660
5.50	2,450	17.50	4,760
6.00	2,540	18.00	4,860
6.50	2,630	18.50	4,960
7.00	2,720	19.00	5,060
7.50	2,810	19.50	5,160
8.00	2,900	20.00	5,260
8.50	2,990	+ 0.50	100
9.00	3,080	30.00	7,260
9.50	3,170	+ 1.00	190
10.00	3,260	70.00	14,860
10.50	3,360	+ 1.00	200
11.00	3,460	250.00	50,860
11.50	3,560	Available up to 250 kg shipment weight	
12.00	3,660		

<sup>1</sup> DHL's shipment charges are calculated according to the higher of actual or volumetric weight of each cargo place. The weight shall be rounded up to the value divisible by 0.5 kg (for weighing less 30 kg) and 1 kg (for shipments weighing more than 30 kg). For example: 2.1 kg shall be rounded up to 2.5 kg, and 31.2 kg shall be rounded up to 32 kg.

\* All rates are stated in roubles exclusive of VAT and fuel surcharge. Rates for specific weights not shown in the table above are available on request in your nearest DHL office. DHL is entitled to change its rates on its sole discretion.

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A full list of DHL Express offices in Russia  
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